

2018-19

ANNUAL REPORT



National Centre for Good Governance

An Autonomous Institution of Department of Administrative Reforms & Public
Grievances, Government of India

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INTRODUCTION

I. About the Centre:

The National Centre for Good Governance (NCGG) is an autonomous institute under the aegis of Department of Administrative Reforms and Public Grievances, Government of India. Its head office is at New Delhi and branch office at Mussoorie.

The NCGG has been set up to assist in bringing about governance reforms through studies, training, knowledge sharing and promotion of good ideas. It seeks to carry out policy relevant research and prepare case studies; curate training courses for civil servants from India and other developing countries; provide a platform for sharing of existing knowledge and pro-actively seek out and develop ideas for their implementation in the government, both at the National & International Level.

II. Mandate of NCGG:

The National Centre for Good Governance is envisaged to be the apex think-tank of the country that would guide Government and help in implementing good Governance reforms. It seeks to be a high-level institute for research and training to deal with the entire gamut of governance issues from the National to State to the local level and in sectors across the Government. It aims to be a national level multi-disciplinary institute devoted to action-research and analytical studies for supporting

good governance strategy, action plan and their implementation with its jurisdiction all over India.

The outcome of the Centre's work is in the form of research papers, studies on best practices on Governance reforms and policy analysis. Its goal is to provide the necessary direction, guidance and capacity-building inputs on Governance and management issues to the Central and State Government organizations, Central Training Institutes and State Administrative Training Institutes.

III. Objectives:

The objectives and functions of NCGG are:

- i. To be a think tank for governance & policy reforms, cutting across administrative, social, economic and financial spheres
- ii. To function as a national repository on information on best practices, initiatives and methodologies that promote Good Governance, e-Governance, innovation & change management within the government
- iii. To initiate and participate in action research and capacity building on various aspects of regulatory and development administration, public policy, governance and public management at National/State & local levels

- iv. To advise on key issues in governance and develop synergy across various Ministries/ Departments of GoI, and State Governments
- v. To promote sharing and replication of innovative ideas and best practices in Governance and capacity building in the above spheres
- vi. To engage in provision of consultancy services in and outside the country.
- vii. To interact with national and international organizations, in and outside government, engaged in research

IV. Governing Body:

NCGG is governed by a Governing Body, under the Chairmanship of the Cabinet Secretary. The affairs of the Society are being managed under the overall superintendence, direction and control of the Governing Body. The composition of the members of the Governing Body is listed in *Annexure I*.

V. Management Committee:

NCGG has a Management Committee with Secretary, Department of Personnel & Training (DoPT) as the Chairperson. The composition of the members of the Management Committee is listed in *Annexure II*.



ACTIVITIES OF NCGG DURING THE YEAR 2018-19

I. Technical Workshops on ‘Citizen Centric Governance’ Simplification of Forms:

National Centre for Good Governance (NCGG) has been facilitating and providing a platform to implement good governance reforms in the country. Keeping in view, its vision and also the mandate of the Hon’ble Prime Minister, NCGG, in collaboration with various Ministries and Departments of Government of India, has taken series of initiatives for Simplification of forms and procedures.

The objectives of the workshop are:

1. To engage stakeholders in review of the forms from the user perspective.
2. To deliberate upon the changes required in the forms to facilitate easy flow of information and fastening of procedure.
3. To understand the change required in the form and recommending the suggestions for change to respective authorities.
4. To do away the obsolete forms.

Methodology

The methodology adopted so far involves four steps: forming a core group consisting of departmental employees; working intensively with the core group over a week or so; organizing one or more technical workshops involving stakeholders as well as concerned departmental officials for discussion on suggested changes and adoption of proposed changes by the department.

After the final workshop, NCGG and concerned departmental officials work on suggested simplified forms. The department does the process to get approval from the

competent authority to implement simplified forms.

During the year NCGG has conducted a Technical Workshop on ‘Citizen Centric Governance’ Simplification of Forms for Ministry of Culture, Government of India on 18th May, 2018 at Civil Services Officers Institute (CSOI), Chanakyapuri, New Delhi.



NCGG has conducted total of 24 Workshops on ‘Citizen Centric Governance’ Simplification of Forms. The Workshops conducted during the year 2015-18 are listed at Annexure III.

II. National Workshop on Non Networked Sanitation Systems for India.

NCGG has conducted a two days “National Workshop: Non Networked Sanitation



Systems for India” in association with the Ministry of Drinking Water and Sanitation, Govt. of India and National Institute of Urban Affairs (NIUA) from 27th – 28th February, 2019 at Mussoorie.

II. International Capacity Building Training Programme on Public Policy & Governance

A. Civil Servants of Bangladesh

The National Centre for Good Governance has been engaged to conduct Capacity Building Training Programme in Field Administration for Civil Servants of Bangladesh at NCGG, since April, 2013. NCGG was given the mandate to train 1500 civil servants of Bangladesh by the Ministry of External Affairs.

After the successful completion to train 1500 civil servants of Bangladesh, on **February 11,**



2019 a MoU has been signed between the National Centre for Good Governance (NCGG) and Ministry of Public Administration, Government of Bangladesh to train 1800 Bangladeshi Civil Servants for the next 6 (six) years. This collaboration represents a historic milestone in training and capacity building programmes between India and Bangladesh. Such trainings provide an opportunity to share experiences of administration between civil servants of two countries and help in establishing strong bilateral relations. Since the thrust of civil services has now moved towards development activities rather than administration therefore civil servants of India and Bangladesh knowing each other would help foster deeper ties between both the nations.

The importance of CBTP programmes has been highlighted during the Joint Declaration dated June 7, 2015 between Bangladesh and India during the visit of Prime Minister of India to Bangladesh and subsequent

commitment of India to training and capacity building of Bangladesh officials. During the visit of Bangladesh Prime Minister to India in April 8, 2017, the Prime Minister of



Bangladesh expressed satisfaction on the Capacity Building Training Programmes.

The objectives of the Training Programme are:

- To have an understanding of Indian Administrative and Governance Approaches.
- To gain an insight into the Indian Rural Development Approaches and Best Practices.
- To gain an insight into the Urban Development Plan and learn from the best practices adopted.
- To have an understanding of various good e-governance experiences on India in various sectors.
- To learn from the Disaster Management Techniques and approaches through Case Studies.
- To have an exposure to Good Projects.

The Capacity Building Training Programme conducted during the year 2018-19 is listed at **Annexure IV.**

B. Town Administrators of Myanmar

NCGG has organized the **1st Mid Career Training Programme for District Administrator and Town Administrators of Myanmar from 25th March to 06th April, 2019** with the following objectives:

- Provide a platform for policy dialogue and knowledge sharing, thereby highlighting

the role of good governance and public policy for sustainable development.

- Facilitate the sharing of lessons, cross-country experiences and best practices on governance, field administration and public policy in the region.
- Detailed insights into the frameworks adopted by the Government of India in implementing projects, including IT applications and e-government for attaining Millennium Development Goals.



- Detailed insights into the inter-disciplinary field of Public policy and Governance essentially in areas of: education, health, urban reforms, financial policy, energy security, environment and many other areas.
- Field Exposure to good projects in various areas such as: Infrastructure development/Power projects/Transport and etc.

The training inputs follow a modular approach covering the themes such as: Governance: An Overview, Ethics in Administration, Total Quality Management, Leadership Module, Education Scenario in India-Policy and practice, Digital India Governance Challenges of Rural Development, Aadhaar – A tool of Good Governance, Health and Nutritional Reforms, Decision Making Process – Case Studies and Exercises, Energy Reforms, Agriculture Sector in India, Environment and Public Policy, Overview of PPP, Public Service Delivery Act, Disaster Management – Best Practices and Approaches from India, Electoral Reforms etc.

IV. National Capacity Building Training Programmes on Public Policy & Governance

A. Training Programme for the States/UTs such as Assam, Odisha and Madhya Pradesh

NCGG has conducted the Capacity Building Training Programme on Public Policy & Governance for the States/UTs such as Assam, Odisha and Madhya Pradesh. The list of Training Programmes is listed at [Annexure V](#).

B. Management Development Training Programmes:

NCGG has successfully conducted Five-Days Management Development Programmes for Senior Executives of Coal India Ltd. and Senior Officers of Lok Sabha Secretariat and Rajya Sabha Secretariat during the year at Mussoorie.

The Programme organized during the year 2018-19 is listed at [Annexure VI](#).

C. National Key Resource Centre for Water and Swachh Bharat Mission (Gramin):

The Government of India, Ministry of Drinking Water and Sanitation has empanelled the National Centre for Good Governance, Mussoorie as one of the National Key Resource Centres on Water and SBM (G). The National Key Resource Centre (NKRC) at NCGG aims at apprising the senior management personnel and key policy makers working in this sector with the latest developments in the field and to equip them with knowledge that would help them in developing a comprehensive understanding of the sector and enable them to make more effective interventions.

D. Capacity Building Training Programmes on Water and Swachh Bharat Mission (G):

The National Centre for Good Governance (NCGG) has been organizing a series of Capacity Building Training Programmes which have been entrusted by the Ministry of Drinking Water and Sanitation (MoDWS), Government of India in both Water and SBM (Gramin) sector separately. Initially, the programmes were jointly conducted for both Water & Sanitation sector. However, from 2012 onwards the trainings are being conducted separately for Water and Sanitation (now Swachh Bharat Mission-Gramin). The target groups for these training interventions were the Administrators of development agencies, Engineers from PHEDs, Elected Representatives from PRIs and various voluntary organizations.

Swachh Bharat Mission (Gramin) and its Objectives:

To accelerate the effort to achieve Universal Sanitation Coverage and to put focus on sanitation, the Prime Minister of India, Shri Narendra Modi, launched the Swachh Bharat Mission on 2nd October, 2014. It aims to achieve Swachh Bharat by 2019 as a tribute to Mahatma Gandhi on his 150th Birth Anniversary. The Mission's target is to improve the cleanliness levels in rural India through appropriate Solid and Liquid Waste Management (SLWM) activities by making the Gram Panchayats Open Defecation Free (ODF) clean and sanitized.

The main objectives of the Swachh Bharat Mission (Gramin) are:

- (i) to bring an improvement in the general quality of life in the rural areas;
- (ii) to accelerate sanitation coverage in rural areas to ensure all Gram Panchayats attain Nirmal status up to 2019;
- (iii) to motivate the Panchayati Raj Institutions and communities promoting sustainable sanitation facilities through

awareness creation and health education;

- (iv) to encourage adoption of ecologically and economically effective technologies for sustainable sanitation; and
- (v) to develop community managed environmental sanitation systems focusing on overall cleanliness in the rural areas.

E. Capacity Building Training Programmes for DMs/DCs/CEOs/ZP Presidents on Swachh Bharat Mission (Gramin):

The Ministry of Drinking Water and Sanitation (MoDWS), Government of India has assigned the National Centre for Good Governance to organize Training-cum-Orientation Workshops on Swachh Bharat Mission (SBM-G) for District Magistrates/ District Collectors/Chief Executive Officers and Zilla Panchayat Presidents (DCs/DMs/CEOs/ZP Presidents). The objective of the programme is to create awareness, gain knowledge and learn best practices and to ensure the better implementation and sustenance of National Mission across the country. In this context, a series of Orientation Training Programme on Swachh Bharat Mission (G) were organized for DCs/DMs/CEOs/ZP Presidents/ BDOs by NCGG.

The Programmes conducted during the year 2018-19 are listed in *Annexure VII*.

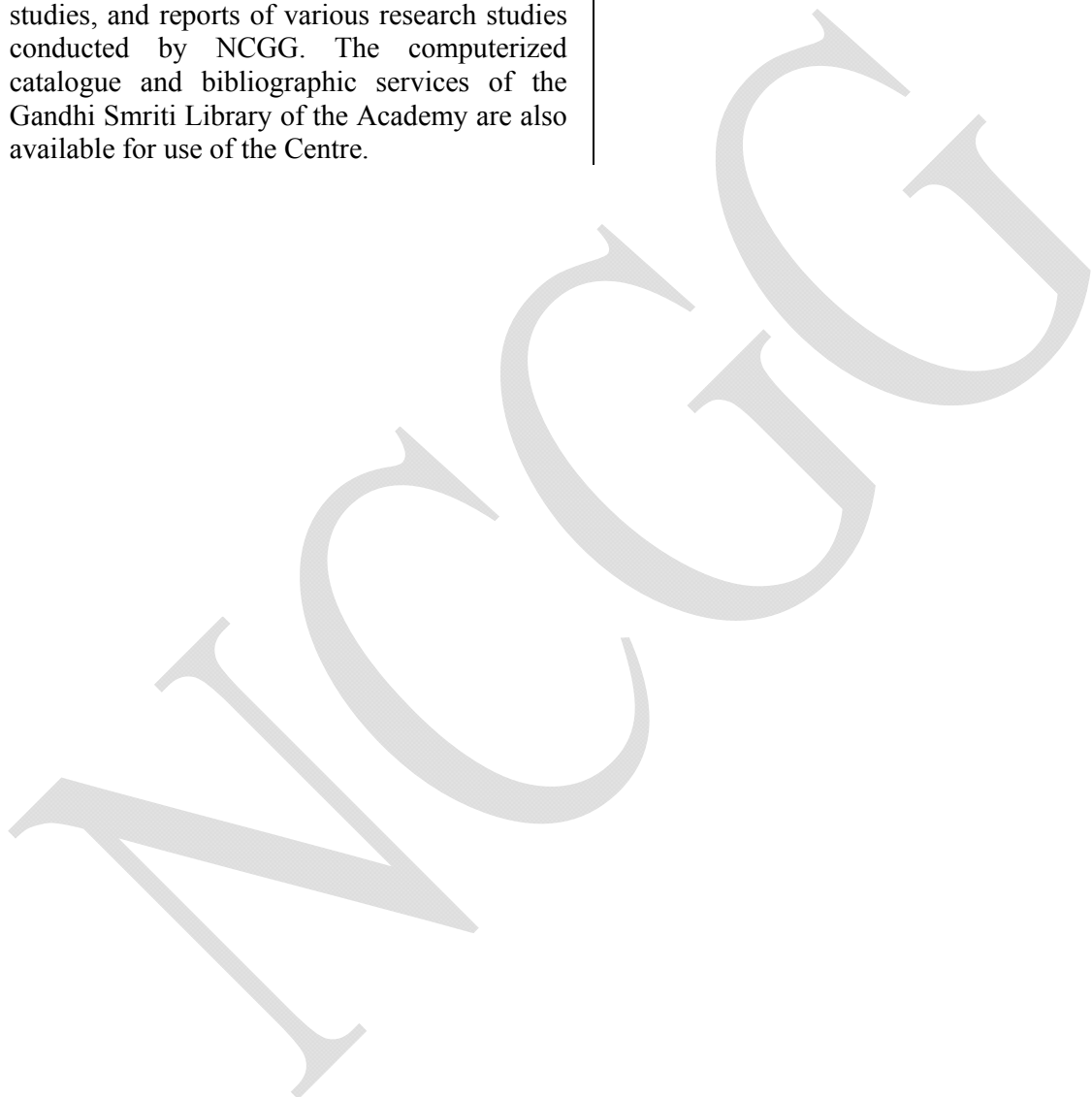
**FACILITIES AVAILABLE AT NCGG,
MUSSOORIE**

The Building Complex includes Faculty rooms, office space for staff, library, computer laboratory, conference hall, guest rooms, dining hall, kitchen, and lounge.

The Library consists of a specialized collection on regional and urban planning, environmental studies, and reports of various research studies conducted by NCGG. The computerized catalogue and bibliographic services of the Gandhi Smriti Library of the Academy are also available for use of the Centre.

The Computer Laboratory has ten work stations, digitizing and scanning facilities, color printers, word processing and statistical software.

The Conference Hall can accommodate up to 40 participants and is equipped with multi-media facilities.



NCGG TEAM

Office Bearers and the Faculty of NCGG



Shri K.V. Eapen, Secretary, DARPG and Director General, NCGG (from December 2017 to till date): He is an IAS officer of the 1984 batch of

Assam Meghalaya Cadre. He is currently working as Director General, National Centre for Good Governance and Secretary, M/o Personnel, Public Grievances & Pensions D/o Administrative Reforms & Public Grievances, Government of India. Earlier he has held several important positions in his career such as Addl. Chief Secretary/Addl. Secretary, Tribal Affairs, Labour Department, Planning & Development Department, Chairman Power Department among other important positions. He also worked in the International Monetary Fund (IMF), Washington as Senior Adviser to Executive Director, looking after Bangladesh, Bhutan, India and Sri Lanka. He holds Post Graduate Degrees in Economics and another on Macro Economic Policy and Planning from United Kingdom and PG diploma in Management. He also has undergone several trainings on WTO, Infrastructure Development and Financing and International Trade among others.



Ms. Poonam Singh, Associate Professor: M.A. in Political Science, Post Graduate Diploma in Rural Development. Direct

Trainer Skills (DTS), Lal Bahadur Shastri National Academy of Administration (LBSNAA), Mussoorie, Design of Training (DOT), DOPT, GoI & UK at LBSNAA, Mussoorie. She has expertise in the area of Social Sector – especially in Planning, Monitoring, Training and Research. She is the Nodal Officer of Training at Head Office, NCGG, New Delhi. She has worked as

a Lecturer in Gaya College, Gaya (Magadh University, Bihar) from 1990-94, worked on Bihar Education Project, DPEP and Sarva Shiksha Abhiyan (SSA) from 1998 to Sept. 2005. She has been working as an Associate Professor with the erstwhile NIAR, LBSNAA (now NCGG) from October, 2005 and is coordinating various projects related to Research, Monitoring and Training on governance issues. Her publications are in the area of Community Governance and Education Sector. She did 20 Case Studies and 12 Good Practices on Community Governance which has already been published. She has coordinated 24 National Workshops on “Citizen Centric Governance” Simplification of Forms for the 15 Departments/Ministries of Govt. of India.



Dr. A. P. Singh, Associate Professor: M. Phil. & Ph.D. in Statistics. He has a long experience of conducting Social Science Research and in organizing

trainings at National and International levels in the field of Management, Governance, Administration and Public Private Partnership. He has expertise in the area of Statistics and other areas of social science research such as Land Reforms, Education, Health and Rural Development. He has several published works in journals of repute and has books to his credit. He has been associated with successful completion and publishing of several research studies of different social sectors. He has successfully coordinated 55 International Training Programmes for Civil Servants -of various countries and several National level Training Programmes for prestigious organizations such as Lok Sabha Secretariat, State Civil Servants, Senior Officers of Coal India among others.



Dr. Bhupendra Singh Bisht, Associate Professor: M.A., Ph.D. in Geography from Kumaun University, Nainital (Uttarakhand). He holds more than 20 years' experience in Research,

Development and Training. He has worked as a Research Scientist in GBPIHED (an organization of Ministry of Environment, Forest & Climate Change, GoI) and has also worked as a Faculty in the Uttarakhand Academy of Administration, Nainital. He has published more than 30 research papers in National & International journals of repute and edited two books on “Sanitation and Health in Rural India: Problem & Management Options” with Shri Alok Kumar, IAS former Deputy Director, (LBSNAA) and “Decentralized Governance on Water & Sanitation in India” with Shri Kush Verma, IAS, Former DG, NCGG & Dr. Aiden Cronin, Chief Water & Sanitation, UNICEF, Indonesia. Dr. Bisht has also successfully organized 90 Capacity Building Training Programmes on Water & Sanitation, Public Policy & Governance and also on Advanced Leadership Training Programmes for across the country. He has undergone many professional trainings at different places in India and abroad.



Dr. Gazala Hasan, Assistant Professor: M.Com., Ph.D. (Commerce), from Jamia Millia Islamia University, New Delhi, Direct Trainer Skills (DTS) Course at

LBSNAA, Mussoorie. She has been involved in various Research Studies in the Social Sector, SSA, trainings and Management Development Program.



Dr. Sanjeev Sharma, Research Associate: M.A. (Sociology), M.A. (English) from HNB Garhwal University, Srinagar, Pursuing Ph.D. (Sociology) from Sainath

University, Ranchi, PGDCA from MCRP University, Bhopal, Direct Trainer Skills (DTS) Course at LBSNAA, He has also completed a Certificate Course in DTP and Auto CAD from Graphic Era, Dehradun. He has published research articles in journals and books of repute and has been associated with successful completion and publishing of several research studies pertaining to different social sectors. He has Skills include Quantitative and Statistical Analysis using such packages like SPSS etc. He has been associated with successful coordination of 55 International Training Programmes for Civil Servants and several National level Training Programmes for prestigious organizations such as Lok Sabha Secretariat, State Civil Servants, Senior Officers of Coal India among others.



Dr. Mukesh K. Bhandari, Research Associate: M.A. (Political Science), from H.P. University, Shimla, Ph.D. (Political Science), from H.N.B. Garhwal University, Srinagar.

Diploma in Local Self Government from All India Institute of Local Self Government, Bombay, Direct Trainer Skills (DTS) Course at LBSNAA, Mussoorie. He has participated in four Training Programmes organized by Pragaya International Organization as Resource Person to impart training to District Officers and Gram Panchayat members in Himachal Pradesh and Jammu & Kashmir State “Indigenous People Rights”. Worked as field supervisor in the research programme:

Assembly Election Study 2002 (postelection survey) organized by Lokniti: Centre for the study of Developing societies, Delhi, in Uttarakhand State. He has been associated with successful coordination of 55 International Training Programmes for Civil Servants and several National level Training Programmes for prestigious organizations such as Lok Sabha Secretariat, State Civil Servants, Senior Officers of Coal India among others.



Shri Sandeep Garg, Finance Officer: B.Sc. Physics (Hons.). He is an officer of Ministry of Finance, Controller General of Accounts (CGA), Department of Expenditure.

He has taken training in Computer Audit Techniques organized by INGAF. He is having working experience in PFMS online portal and also in Government Accounts and Internal Audit.

KRC Project:



Dr. A.K. Mishra, Project Consultant (Water & Sanitation Project), KRC: M.Sc. (Chemistry), B.Ed., from Kumaun University, Almora, Nainital, M.A. (Sociology), Ph.D.

(Sociology) from Garhwal University, Srinagar. He holds more than 12 years' experience in the area of Research, Social Mobilization, Training, Planning, Execution, Monitoring and overall management of Community-Driven, Demand-Responsive Approach based projects. He has also worked as a Specialist (Water & Sanitation) at Uttarakhand Academy of Administration, Nainital. He has acted as a Nodal Officer for the Nirmal Gram Puruskar (NGPs) Verification for the State of Himachal Pradesh

and Jammu and Kashmir for the year (2007-08). He has undergone many professional trainings at different places within India and abroad specifically in Canada, Nepal and Thailand.

ANNEXURE-I

Members of the Governing Body of the National Centre for Good Governance (NCGG)

- | | |
|--|-------------------|
| 1. Cabinet Secretary | Chairperson |
| 2. Secretary, D/o Administrative Reforms & PG | Vice- Chairperson |
| 3. Secretary, D/o Personnel and Training | Member |
| 4. Secretary, D/o Rural Development | Member |
| 5. Secretary, M/o Housing and Urban Affairs | Member |
| 6. Secretary, D/o Health and Family Welfare | Member |
| 7. Secretary, D/o Higher Education | Member |
| 8. Secretary, D/o Economic Affairs | Member |
| 9. Secretary, M/o Electronic and Information Technology | Member |
| 10. Secretary, D/o Agriculture, Cooperation & FW | Member |
| 11. Academicians/ Eminent Administrators/ Specialist/
Eminent Innovators/ Heads of reputed institutes | Member (5) |
| 12. Director General, NCGG | Member Secretary |



ANNEXURE- II

Members of the Management Committee of the National Centre for Good Governance

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|--|-------------------------|
| 1. Secretary, D/o Administrative Reforms &PG | Chairperson(Ex-officio) |
| 2. Secretary Coordination, Cabinet Secretariat | Member (Ex-Officio) |
| 3. SS/AS & FA (Home) | Member (Ex-Officio) |

Secretaries or their nominee not below the level of JS

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|---|---------------------|
| 4. D/o Personnel & Training | Member (Ex-officio) |
| 5. D/o Rural Development | Member (Ex-officio) |
| 6. M/o Housing and Urban Affairs | Member (Ex-officio) |
| 7. D/o Health & Family Welfare | Member (Ex-officio) |
| 8. D/o Higher Education | Member (Ex-officio) |
| 9. D/o Economic Affairs | Member (Ex-officio) |
| 10. M/o Electronic and Information Technology | Member (Ex-officio) |
| 11. D/o Agriculture, Cooperation & FW | Member (Ex-officio) |
| 12. Director General, NCGG | Member Secretary |



ANNEXURE-III

‘CITIZEN CENTRIC GOVERNANCE: SIMPLIFICATION OF FORMS’

Sl. No.	Name of the Workshop	Venue	Date
1.	One Day National Workshop on “Citizen Centric Governance” Part - I Department of Industrial Policy & Promotion	Vigyan Bhawan, New Delhi	12-09-2015
2.	One Day National Workshop on “Citizen Centric Governance” Part - II Employees Provident Fund Organization (EPFO) Employee State Insurance Corporation (ESIC) National Social Assistance Programme (NSAP) Directorate General Labour Welfare (DGLW) Department of Industrial Policy & Promotion (DIPP)	Vigyan Bhawan, Annexe, New Delhi	18-12-2015
3.	Technical Workshop on Citizen-Centric Governance: Simplification of forms (DOPT)	CSOI, Vinay Marg, Chanakyapuri, New Delhi	29-06-2016
4.	Technical Workshop on “Citizen Centric Governance” Simplification of forms Directorate General of Labour Welfare	Seminar Room No. 1 & 2 (Clubbed together), New Delhi	29-09-2016
5.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Part-I Department of Empowerment of Persons with Disabilities (Divyangjan)	India International Centre (Annexe), Conference Room-II, New Delhi	15-11-2016
6.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Part-II Department of Empowerment of Persons with Disabilities (Divyangjan)	India International Centre, Conference Room-1, New Delhi	22-11-2016
7.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Fertilizers, Ministry of Chemical & Fertilizers	India International Centre, Conference Room-1, New Delhi	25-11-2016
8.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Ex-Servicemen Welfare, Ministry of Defence	India International Centre (Annexe), Lecture Room-II Basement, New Delhi	29-11-2016
9.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Part-I Department of Civil Aviation	Conference Room-II, India International Centre, New Delhi	21-12-2016
10.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Part-II Bureau of Civil Aviation Security, Ministry of Civil Aviation	India International Centre (Annexe), Lecture Room-1, New Delhi	12-01-2017

11.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Ministry of Heavy Industries and Public Enterprises Department of Heavy Industries	India International Centre (Annexe), Lecture Room-I, New Delhi	08-02-2017
12.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Social Justice & Empowerment Ministry of Social Justice and Empowerment	Lecture Room – II (Basement), India International Centre (Annexe), 40, Max Mueller Marg, New Delhi	02-03-2017
13.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Posts Ministry of Communication	Conference Room – II, India International Centre New Delhi	29-03-2017
14.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Part - II Department of Post, Ministry of Communication	Conference Room – II, India International Centre New Delhi	24-04-2017
15.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Food Safety and Standards Authority of India Ministry of Health & Family Welfare	Lecture Room – II (Basement), India International Centre (Annexe), 40, Max Mueller Marg, New Delhi	27-04-2017
16.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Women & Child Development Ministry of Women & Child Development	Conference Room – II, India International Centre New Delhi	31-05-2017
17.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Pension & Pensioners; Welfare Ministry of Personnel, Public grievances and Pensions	Hall – 1 Civil Services Officers’ Institute	30-06-2017
18.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Pension & Pensioners; Welfare Ministry of Personnel, Public grievances and Pensions	Conference Room – II, India International Centre New Delhi	31-07-2017
19.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Commissioner (Handlooms) Ministry of Textiles	Conference Room – II, India International Centre New Delhi	30-08-2017
20.	Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Commissioner (Handicraft) Ministry of Textiles	Conference Room – II, India International Centre New Delhi	06-10-2017

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| 21. | Technical Workshop on “Citizen Centric Governance” Simplification of forms, Department of Post, Ministry of Communication | Civil Services Officers’ Institute, Conference Room – I, Vinay Marg, Chanakyapuri, New Delhi | 30-11-2017 |
| 22. | Technical Workshop on “Citizen Centric Governance” Simplification of forms, Archaeological Survey of India, Ministry of Culture | Civil Services Officers’ Institute, Conference Room – I, Vinay Marg, Chanakyapuri, New Delhi | 23-02-2018 |
| 23. | Technical Workshop on “Citizen Centric Governance” Simplification of forms, Delhi Development Authority, Ministry of Urban Development | Civil Services Officers’ Institute, Conference Room – I, Vinay Marg, Chanakyapuri, New Delhi | 28-03-2018 |
| 24. | Technical Workshop on “Citizen Centric Governance” Simplification of forms, Ministry of Culture, Govt. of India | Civil Services Officers’ Institute, Conference Room – I, Vinay Marg, Chanakyapuri, New Delhi | 18-05-2018 |

NCSG

ANNEXURE-IV

INTERNATIONAL TRAINING PROGRAMMES

Sl. No.	Name of the Training Programme	Duration	Training Venue
1.	44 th Mid Career Training Programme in Administration for Civil Servants of Bangladesh	Field 30 th July, 2018 to 11 th August, 2018	Mussoorie& Delhi
2.	45 th Mid Career Training Programme in Administration for Civil Servants of Bangladesh	Field 27 th August, 2018 to 8 th September, 2018	Mussoorie& Delhi
3.	8 th Special Training for Deputy Commissioners of Bangladesh	29 th August, 2018 to 7 th September, 2018	Mussoorie& Delhi
4.	46 th Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh	25 th February, 2019 to 9 th March, 2019	Mussoorie& Delhi
5.	1 st Mid Career Training Programme for District Administrators of Myanmar	25 th March, 2019 to 6 th April, 2019	Mussoorie& Delhi

ANNEXURE-V

NATIONAL TRAINING PROGRAMMES

Sl. No.	Name of the Training Programme	Duration	Training Venue
1.	Special Training Programme for officials of Central Tibetan Administration	23 May, 2018 to 1 June, 2018	NCGG, Mussoorie
2.	Training Programme on Public Policy and Governance for the Officers of Madhya Pradesh Administrative Services	21-25 May, 2018	NCGG, Mussoorie
3.	7 th Training Programme on Public Policy and Governance for the Officers of Odisha Administrative Service	22-26 October, 2018	NCGG, Mussoorie
4.	2 Weeks Residential Training Programme on “Developing Strategic Attributes in Evolving Business Scenario for Engineers of Power Sector of Assam”	22 October to 3 November, 2018	NCGG, Mussoorie
5.	8 th Training Programme on Public Policy and Governance for the Officers of Odisha Administrative Service	28 th January, 2019 to 1 st February, 2019	NCGG, Mussoorie
6.	Training Programme for Civil Engineers of Assam Power Generation Corporation Limited	4-16 March, 2019	NCGG, Mussoorie

ANNEXURE-VI

MANAGEMENT DEVELOPMENT PROGRAMME

Sl. No.	Name of the Training Programme	Duration	Training Venue
1.	Management Development Programme for Senior officials for Rajya Sabha Secretariat	21-25 May, 2018	NCGG, Mussoorie
2.	Management Development Programme for Senior Officers of Lok Sabha Secretariat	11-15 June, 2018	NCGG, Mussoorie
3.	Strategic Management Programme for Senior Executives of Coal India Ltd.	16-20 July, 2018	NCGG, Mussoorie
4.	Strategic Management Programme for Senior Executives of Coal India Ltd.	11 th February, 2019 to 15 th February, 2019	NCGG, Mussoorie

ANNEXURE-VII

CAPACITY BUILDING PROGRAMMES

Sl. No.	Name of the Training Programme	Duration	Training Venue
1.	Training Programme for Key SBM (G) Members for District Khunti, Jharkhand	16-18 April, 2018	NCGG, Mussoorie
2.	Capacity Building Training Programme for Zila Swachh Bharat Preraks on Swachh Bharat Mission (G)	23-25 April, 2018	NASC Complex, Pusa, New Delhi
3.	Training Programme for Second Line District Officers on SBM (G) at Bhubaneswar, Odisha	5-6 June, 2018	SIRD & PR, Bhubaneswar, Odisha
4.	Training-cum-Workshop for Water Resources Engineers on Personality Development and Management Ethics for the State of Rajasthan	6-9 June, 2018	NCGG Campus, Mussoorie
5.	Training Programme for Second Line District Officers on SBM (G) at Srinagar, Jammu & Kashmir	11-12 June, 2018	Srinagar, Jammu & Kashmir
6.	Training Programme for Second Line Officers on Swachh Bharat Mission (G) for the State of Bihar	25-26 June, 2018	BIPARD, Patna, Bihar
7.	Third Training Programme for Media Press Reporters and Officials on SBM (G) for District Hazaribagh, Jharkhand	20-22 July, 2018	NCGG, Mussoorie
8.	Fourth Training Programme for Key SBM (G) Members of District Hazaribagh, Jharkhand on ODF Sustainability under Swachh Bharat Mission	24-26 Sept., 2018	NCGG, Mussoorie
9.	Training Programme for Second Line District Officers on SBM (G) at Varanasi, Uttar Pradesh	26-27 Nov., 2018	District Headquarter, Varanasi
10.	Training Programme for Second Line District Officers on SBM (G) at Gorakhpur, Uttar Pradesh	29-30 Nov., 2018	District Headquarter, Gorakhpur