



प्रशासनिक सुधार और लोक शिकायत विभाग
DEPARTMENT OF
**ADMINISTRATIVE REFORMS &
PUBLIC GRIEVANCES**

NATIONAL GOOD GOVERNANCE WEBINAR SERIES 2024-25

INNOVATION STATE CATEGORY

SHORTLISTED INITIATIVES UPTO THE LEVEL OF EXPERT COMMITTEE

PROCEEDING REPORT

26th July 2024, Friday

Session - I

Land Resource Inventory (LRI), Karnataka

Session - II

JEEViKA (Didi Ki Rasoi) initiative, Bihar

ORGANIZED BY:

NATIONAL CENTRE FOR GOOD GOVERNANCE

Department of Administrative Reforms and Public Grievances

Ministry of Personnel, Public Grievances and Pensions

Government of India



“When history will make an assessment after 100 years of independence, you have the opportunity that your name should figure prominently in it. You can say with pride that you have played a role in creating new systems for the country and improving the systems. I am sure all of you will continue to expand your role in nation building. Capacity building should be our endeavor at every moment, for ourselves, for our colleagues and also for the system. We will have to keep on making efforts to surpass new heights.”

Hon’ble Prime Minister Shri Narendra Modi

16th Civil Services Day Speech 2023

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BACKGROUND

The Hon'ble Prime Minister had mandated the Department of Administrative Reforms & Public Grievances (DARPG) to hold virtual conferences/webinars with District Collectors and other officers. A specific theme/sector may be taken up in each month, in which past award winners since the inception of the scheme under that sector are invited to present their experiences.

In his address on the occasion of Civil Services Day, 2022, the Hon'ble Prime Minister suggested that training institutes should conduct virtual sessions of 1 - 1.5 Hours with the award winners as the Lead Speakers, to disseminate the best practices.

Accordingly, DARPG and NCGG jointly conducts National Good Governance Webinars, one webinar a month on different themes, on the last Friday of every month, over the year 2022 - 2024, to highlight and disseminate the best practices and sharing of experiences of the award-winning institution to facilitate replication by other States/Districts.

These Webinars covered the PM award winning initiatives on the themes 'Improving Public Service Delivery'; 'Health'; 'Aspirational District programme'; 'Public Grievance Redressal', 'Environment', 'Public Participation (Jan Bhagidari) through Swachh Bharat Mission', Innovations at District, State and Centre levels, 'Jal/Water Management' and 'Namami Gange'.

These webinars were attended by about 1000 officials from Ministries/ Departments, State Governments and District Collectors. Given the encouraging response, it was decided to continue the initiative of organizing the National Good Governance Webinar Series in the year 2024 - 2025.

In the above backdrop, DARPG in collaboration with NCGG, has convened the 21st Webinar on shortlisted initiatives up to the level of expert committee under the category "INNOVATION STATE" on July 26th, 2024.

WELCOME ADDRESS

by: Shri V. Srinivas, IAS

Secretary, Department of Administrative Reforms & Public Grievances and Department of Pension & Pensioners' Welfare, Government of India and Director General, National Centre for Good Governance.

Shri V. Srinivas, Secretary, Department of Administrative Reforms & Public Grievances, Secretary, Department of Pension and Pensioner's Welfare, Government of India, & Director General of the National Centre for Good Governance commenced the 21st Webinar of the National Good Governance Webinar Series by welcoming the distinguished speakers and participants. He emphasized the critical role of innovation in governance and the ongoing success of the series, now in its third year, with 20 completed webinars presenting 40 best practices.

The Secretary highlighted the growing popularity of the webinar's series, which attract 700 to 1000 officials, including District Collectors, state governments and several attached subordinate autonomous bodies of the Government of India actively participate in these webinars. Emphasizing the significance of the current webinar, the Secretary expressed that the theme, "Innovation - States," holds special importance in fostering innovative solutions for governance challenges.

The Secretary introduced the first speaker, Dr. M.V. Venkatesh, an IAS officer of the Karnataka Cadre, holding an MBBS and MD from Bangalore Medical College, served in various capacities, including Deputy Commissioner and District Magistrate in Chikkabalapura, Haveri, Mandya & Davanagere districts of Karnataka who presented the Land Resource Inventory (LRI) initiative for sustainable farming.



Secretary then introduced the second speaker, Ms. Abhilasha Kumari Sharma, an IAS officer of the 2014 batch, Bihar Cadre, holding a master's degree in public administration and a B.Tech in Electronics and Communication. Her previous work experience includes roles such as Deputy Secretary in the Planning & Development Department, Government of Bihar and District Magistrate of Sitamarhi District. Ms. Abhilasha Kumari Sharma presented the JEEViKA (Didi Ki Rasoi) initiative, which aims at the social and economic empowerment of rural women by engaging over 1.30 crore families in rural Bihar. Secretary highlighted the initiative's achievements, including the establishment of around 200 DKRs (community canteens), benefiting over 3000 women and supplying around 2 lakh daily meals to patients and students in Bihar.

Secretary V. Srinivas emphasized the importance of sharing best practices and innovative solutions across states and districts with a view to enhance governance and public service delivery. He expressed that the insights from today's webinar would inspire further innovations and collaborations in governance. He then requested the speakers to make their presentations.



SESSION - I

LAND RESOURCE INVENTORY (LRI)- FOR SCIENTIFIC SOIL, WATER CONSERVATION AND SUSTAINABLE FARMING INITIATIVE.

Land Resource Inventory (LRI) is a scientific study of soil, water and related resources at the field. It gives a diagnostic picture of soil in terms of physical and chemical characteristics, nutrients status, suitability of crops and soil and water conservations treatment required.

The key innovation of this project is to bring together a consortium of scientific and technical partners and harness state-of-the-art technology encompassing Remote Sensing (RS) and Geospatial Information System (GIS) technology towards Scientific Soil & Water Conservation and Sustainable Farming. Soil-site characteristics based and management maps were developed and publicly launched for the use of farmers, planners, researchers, development department & industries etc.

IMPACT

- The digital library developed by integration of the data sources, is automated to provide the site-specific recommendations on real-time basis.
- From the LRI database migrated and stored in the Portal, 54 different thematic maps on various themes and Atlas can be generated with the help of an interactive menu.
- LRI Card is generated which contains information about physical and chemical parameters at the individual farmer level, which helps farmers to generate farm-specific Crop choices.
- 38% reduction in fertilizer cost was realized by adopting LRI recommendations for nutrient management.
- The outputs of the LRI studies have benefited the farmers in the diversification of crops from traditional low-value crops to high-value crops through suitable crop selection, judicious use of fertilizers and other inputs.

PROCEEDINGS

Dr. M V Venkatesh, Deputy Commissioner & District Magistrate, Davanagere District, Karnataka.

Land Resource Inventory (LRI) - For Scientific Soil, Water Conservation and Sustainable Farming initiative

Dr. M V Venkatesh's presentation on the Land Resource Inventory (LRI) initiative in Karnataka, emphasized the critical role of soil as a living, breathing ecosystem that needs to be utilized rationally based on strong scientific criteria. The LRI initiative aids in understanding crop suitability, nutrient management, site-specific soil and water conservation measures and integrates hydrological parameters for efficient water budgeting, thus promoting precision farming.

LRI is a comprehensive scientific study of soil, water and related resources at the field level. It provides a diagnostic picture of soil in terms of physical and chemical characteristics, nutrient status, crop suitability and the soil and water conservation treatments required. Key physical parameters assessed include soil depth, texture, gravelliness, color, slope, erosion, drainage, flooding, structure, available water capacity and land capability classification. Fertility parameters such as organic carbon, electrical conductivity (EC), pH, macronutrients (N, P, K), secondary nutrients (Ca, Mg, S) and micronutrients (Fe, Mn, Zn, B, Cu) are also evaluated. Identifying field variability and grouping similar fields into clusters is essential for effective management. LRI provides the site-specific database necessary for planning and implementing all development programs.



The process of establishing an LRI involves several steps: image analysis, field survey, profile study, lab analysis, soil grouping, setting up hydrology stations and producing LRI outputs. The thematic maps generated from LRI studies cover soil depth, available water capacity, organic carbon, land suitability and soil and water conservation. An LRI Card is created, which integrates with the Record of Rights, Tenancy and Crops (RTC).

LRI-based agro-advisories are generated regularly, with 66 advisories from University of Agricultural Sciences (UAS) Bangalore and 33 from UAS Dharwad disseminated twice weekly via WhatsApp to 13,786 farmers across 20 Soil and Water Conservation (SWC) areas. Additionally, crop-specific advisories for 27 field crops and 21 horticultural crops are developed and integrated with the Varuna Mitra Customer Relationship Management (CRM) application to provide precise crop-specific guidance.

To facilitate the LRI initiative, extension managers are placed in districts to oversee training and distribution of LRI Cards. Training of Trainers (ToT) for LRI extension managers was conducted at NBSSLUP in February 2023. To date, 304 village-level LRI trainings have been conducted and 1.03 lakh LRI cards have been generated and distributed.



The LRI serves as a diagnostic report that informs farm-specific crop choices, evolves location-specific soil and water conservation plans, helps develop packages of practices, ensures efficient use of agricultural inputs, reduces cultivation costs, promotes crop diversification and aids in restoring the health of degraded lands. This initiative also secures better livelihoods for land dependents, promotes scientific integrated farming systems and enhances farmers' incomes through precision farming.

A digital portal developed through the integration of data supports the LRI initiative. Karnataka has been identified as a "Light House Partner" by the World Bank for promoting LRI. Based on Karnataka's best practices and experience with LRI, the Department of Land Resources (DoLR) has mandated that 10% of the area be treated based on LRI data under PMKSY-2.0 WDC. Lessons from the REWARD Program's implementation will inform the guidelines for PMKSY 3.0 WDC. A Centre of Excellence (CoE) for Watershed Management established in Bengaluru under the World Bank-assisted REWARD Program aims to upscale and spread LRI technology nationwide.

Certified training on LRI technology has been provided to officials from Odisha and 29 other states and UTs, with plans to extend training to officials from Sub-Saharan countries.

LRI-based implementation activities include the promotion and cultivation of dragon fruits and Amruth Vana and awareness creation through events like Azadi Ka Amruth Mahotsav. The success of the initiative is exemplified by Shri Channa Keshava, a farmer with an annual income of 26.04 lakhs. LRI recommendations for nutrient management in Vijayapura Taluk resulted in a 38% reduction in fertilizer costs, reduced the cost of Detailed Project Report (DPR) preparation and shortened the watershed cycle from 5-7 years to 3-4 years. Integration of LRI with Point of Sale (POS) systems is expected to reduce the subsidy bill further.

The short-term benefits of LRI include reduced subsidy costs for fertilizers, reduced cultivation costs, increased crop productivity, crop diversification, increased area under horticulture, higher agricultural GDP and increased farmers' incomes. Long-term benefits encompass soil health regeneration, increased groundwater levels, biomass increase, decreased siltation of reservoirs and tanks, reduced dependency on large reservoirs and the creation of a sustainable ecosystem.

Karnataka's designation as a "Light House Partner" under the REWARD program highlights its role in guiding other states in LRI implementation. A National Centre of Excellence on Watershed Management in Karnataka has already completed three batches of training for officers from other states. Training is also being extended to Sub-Saharan farm officials. The Government of India has mandated that at least 10% of the area be managed using LRI data under PMKSY-WDC2.0 across the country. The availability of soil moisture and hydrology parameters on temporal and spatial levels aids in precision farming.

LRI facilitates program convergence with initiatives like NREGS, agriculture development programs (e.g., Bhuchetana, Krishi Bhagya, organic farming), animal husbandry and fisheries programs, forestry programs and institutional linkages for credit and market support. These convergences enhance soil conservation, land development, water conservation, water harvesting, afforestation, water storage, micro and minor irrigation, breed improvement, milk and meat production, pasture development, pisciculture, social forestry, bio-diversity, bio-fuels and market linkages.

Through comprehensive planning and implementation, the LRI initiative promises to transform sustainable agriculture in Karnataka and beyond, setting a benchmark for scientific soil and water conservation practices.

PRESENTATION



Government of Karnataka
Watershed Development Department

LAND RESOURCE INVENTORY (LRI)

For Scientific Soil & Water Conservation
and Sustainable Farming



Dr M V Venkatesh IAS

Why LRI

“Soil is a Living Breathing Eco-System – It needs to be put into use rationally on Strong Scientific criteria.”

LRI helps in understanding :

- Crop suitability
- Nutrient management
- Site specific Soil & Water Conservation measures
- LRI integrated with hydrological parameters for efficient water budgeting.
- Precision farming



What is LRI

- LRI is a scientific study of soil, water and related resources at the field level
- It gives Diagnostic picture of soil in terms of physical and chemical characteristics, nutrients status, suitability of crops and SWC treatment required.

Physical Parameters

- Soil depth
- Soil texture
- Soil gravelliness
- Soil colour
- Slope
- Erosion
- Drainage & flooding
- Soil structure
- Available Water Capacity
- Land Capability Classification

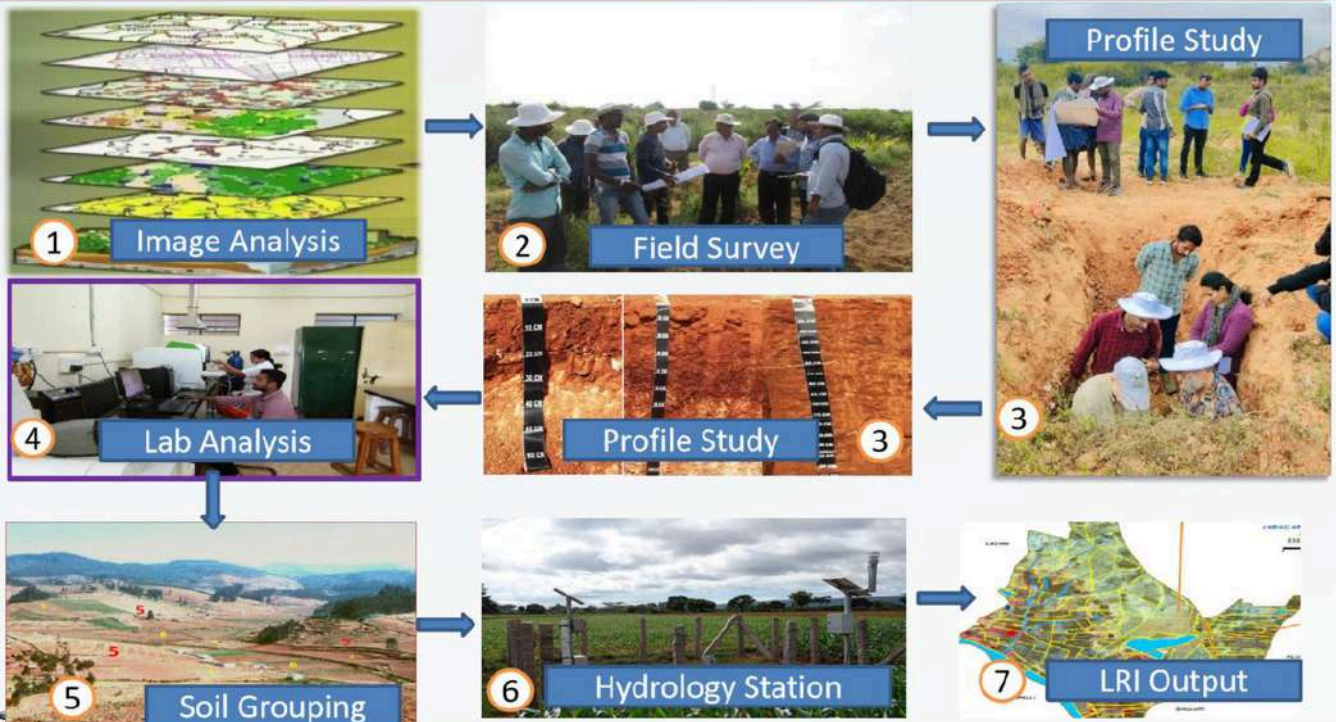
➤ Identifying field variability and grouping similar fields as one cluster is critical for management.

➤ LRI provides site-specific database needed for planning & implementation of all development Programs

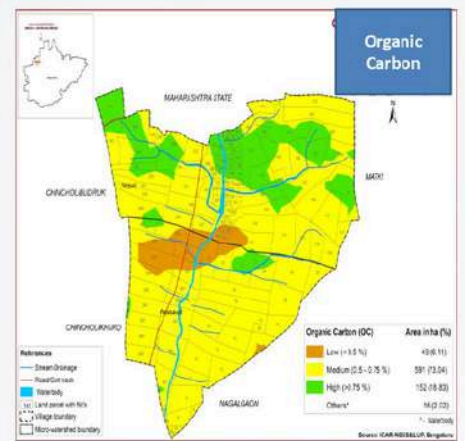
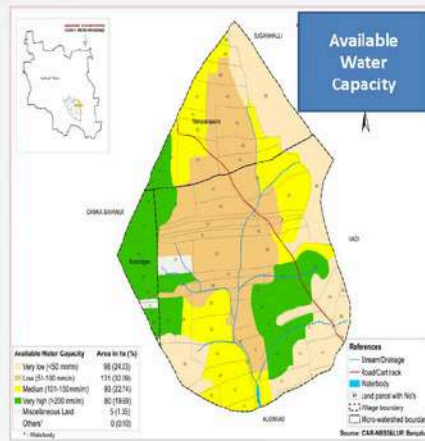
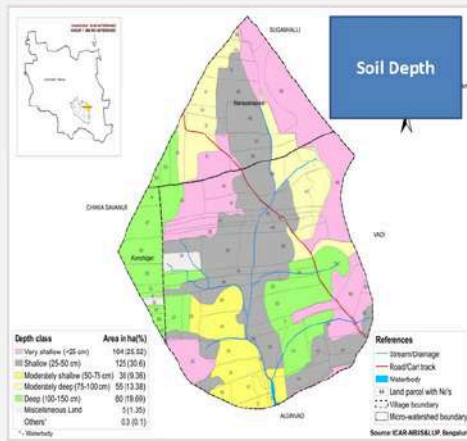
Fertility Parameters

- Organic carbon
- EC
- pH
- Macronutrients: (N, P, K)
- Secondary nutrients: (Ca, Mg, S)
- Micronutrients: (Fe, Mn, Zn, B, Cu)

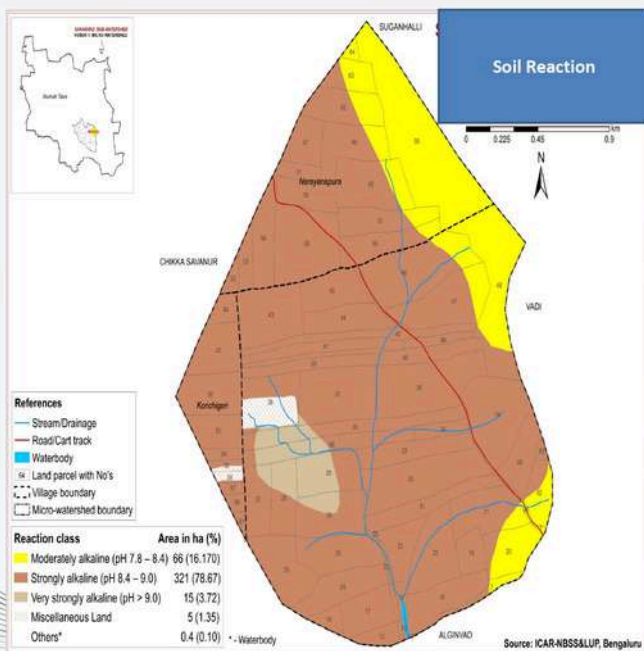
STEPS in Establishing LRI



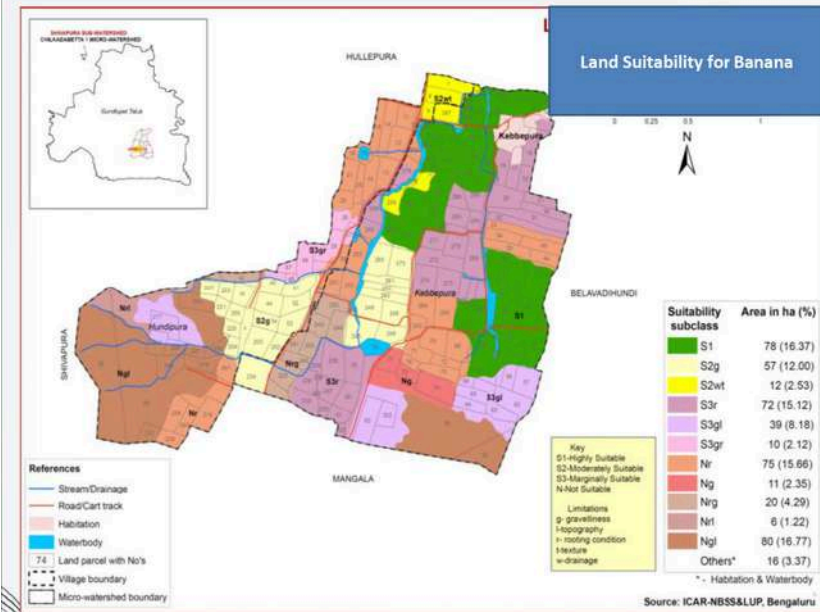
Output of LRI studies - Thematic Maps



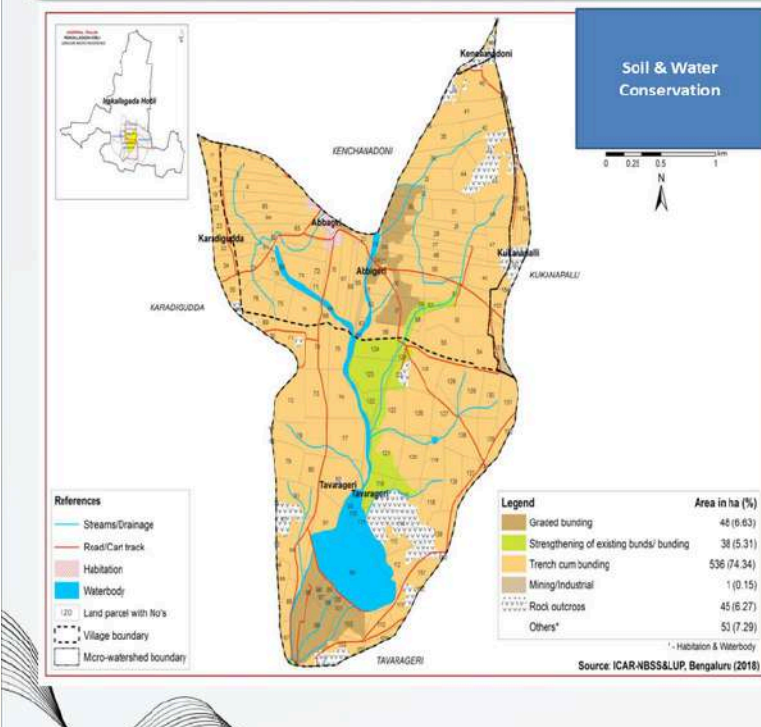
Output of LRI studies - Thematic Maps



Output of LRI studies - Thematic Maps

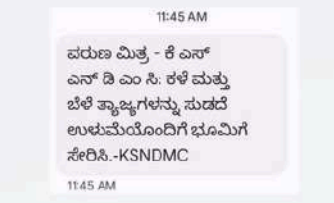


Output of LRI studies - Thematic Maps



LRI Based Agro Advisories

Screen Shot of SMS Send to Farmer



Generation of Agro-advisory modules

- Weekly twice basis 66 Agro-advisories are generated from UAS B and 33 from UAS D
- The generated agro-advisories were disseminated through WhatsApp within 20 SWS for 13786 farmers
- Further Crop specific advisories for 27 Field crops and 21 horticultural crops were developed for integration with the Varuna Mitra CRM application to provide Crop Specific advisories

Weekly twice Agro advisory through WhatsApp

Micro Watershed level Agro-net Advisories for selected watersheds under REWARD program
Date: 11-06-2024

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1.	ಬಳ್ಳಾರಿ	ಬಳ್ಳಾರಿ	...
2.	ಬಳ್ಳಾರಿ	ಬಳ್ಳಾರಿ	...
3.	ಬಳ್ಳಾರಿ	ಬಳ್ಳಾರಿ	...
4.	ಬಳ್ಳಾರಿ	ಬಳ್ಳಾರಿ	...
5.	ಬಳ್ಳಾರಿ	ಬಳ್ಳಾರಿ	...
6.	ಬಳ್ಳಾರಿ	ಬಳ್ಳಾರಿ	...
7.	ಬಳ್ಳಾರಿ	ಬಳ್ಳಾರಿ	...

Screen Shot of Bulletin Send to Farmer



LRI training for farmers

- LRI Extension managers are placed in districts to facilitate LRI training & LRI Card distribution
- ToT for LRI Ext. Managers conducted at NBSSLUP on 3rd & 4th week of Feb 2023
- Till now 304 LRI Village level trainings have been conducted
- 1.03 lakh LRI cards are generated and distributed

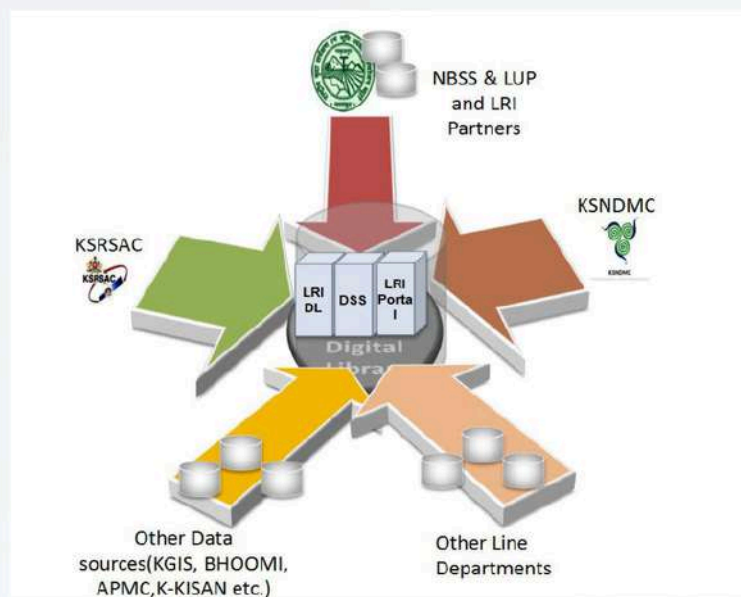
LRI Card Distribution and Interpretation to farmers



LRI – a diagnostic report for what ?

- **Farm Specific Crop Choices - LRI Card**
- **Evolve location specific soil and water conservation plans**
- **Helps in developing package of practices**
- **Efficient use of agriculture inputs and reduced cost of cultivation**
- **Crop diversification: perennial horticulture crops/live stock**
- **Helps in restoring the health of physically/chemically degraded lands/soils**
- **Securing better livelihood for dependents of the land**
- **Helps in promoting Scientific Integrated Farming System there by enhancing the farmers income.**
- **Helps in Precision Farming**

Digital Portal developed through integration of data



LRI Digital Library, Portal & DSS

Web Link : <https://Sujala3lri.karnataka.gov.in>

Watershed Development Department
SUJALA III Project, Government of Karnataka

Land Resource Inventory Portal

Home LRI GIS DSS Parameters & Criteria Publication Aranya Sujala Contact Us

Quick Links

Welcome to LRI Portal for Farm Level Planning

Weather Forecast

Day	0.00	25.00	69.15	0.65	30.78
Thu, 29	0.00	25.60	69.15	0.65	30.78
Fri, 30	0.00	24.95	74.40	0.70	27.54
Sat, 31	0.00	25.40	70.45	0.70	30.96

APMC Market Price (Rs./quintal)

Commodity	Min. Price	Max. Price	Market Price
Wheat	2600	3100	2850
Rice	4000	4200	4100
Maize	2000	2200	2100
Jowar	2200	2300	2500
Bengalgram	5400	6000	5700
Blackgram	8000	9400	8700

Continuous contour trenches- Dholtkol MWS, Chincholi Taluk, Kalaburagi

Happy new year 2021

Karnataka identified as Light House Partner

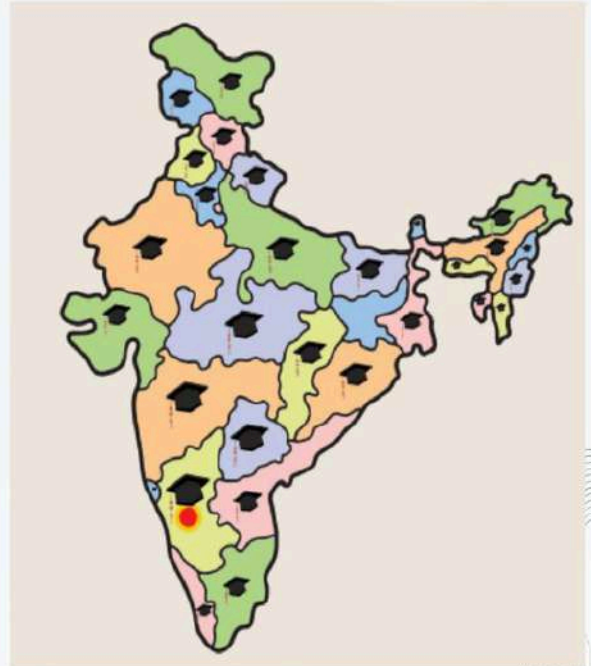
- Karnataka is Identified as Light House Partner by World Bank in promoting LRI
- Based on the best practices and State experience in adopting LRI, DoLR has mandated 10% area to be treated based on LRI data under PMKSY-2.0 WDC.



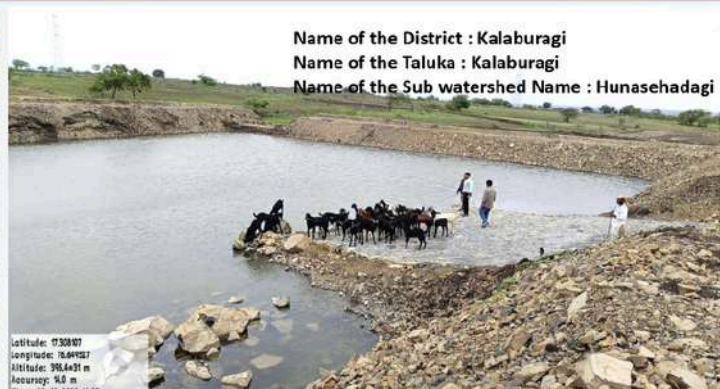
- From the experience of REWARD Program implementation the PMKSY 3.0 WDC guideline will be framed

Karnataka identified as Light House Partner

- To **Upscale and Spread** the LRI technology in the country Centre of Excellence is Established in Bengaluru under world Bank assisted REWARD Program.
- Through CoE-WM **44 Odissa officials** and **54 officials** from **29 States and UT** are given Certified training on LRI Technology
- In future it is planned to impart the training to Sub-Saharan Countries.



LRI Based Implementation Activities



Dragon Fruits Promotion & Cultivation Based on LRI



Amruth Vana Promotion - LRI



Awareness creation – Azadi Ka Amruth Mahotsav – Flag Hoisting



Shri. Channa Keshava – A successful farmer

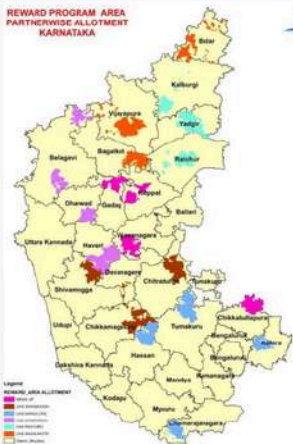
Sl.No.	Major Crops/Activities	Nos	Annual Income (In lakhs)
1	Coconut	300	18.00
2	Arecanut	700	5.00
3	Mango	40	0.40
4	Chikku	40	0.20
5	Water Apple	20	0.15
6	Butter fruit	20	0.20
7	Papaya	50	0.10
8	Guava	40	0.05
9	Custard apple	20	0.04
10	Other fruits	200	0.30
11	Animal Husbandry	2	1.00
12	Agriculture	-	0.10
13	Bee Keeping	10	0.50
Total (in 3 Ha)		1442	26.04



Water Harvesting Structures based on LRI



LRI for Sustainable Agriculture – A Case Study



LRI
+
Portal

- It was estimated that about **38% reduction** in fertilizer cost in Vijayapura Taluk by adopting LRI recommendations for Nutrient management
- Reduced the cost of DPR Preparation
- Reduced watershed cycle from 5-7 years to 3-4 years
- POS + LRI integration will result in reduction of subsidy bill

Benefits of LRI

Short Term Benefits

- Reduction in **subsidy cost** incurred on fertilizers.
- Reduced **Cost of Cultivation**.
- Increase in Crop Productivity.
- Diversification of Crops through selection of Suitable crops
- Increased area under Horticulture.
- Increase in Agri GDP
- Increase in Farmers income.

Long Term Benefits

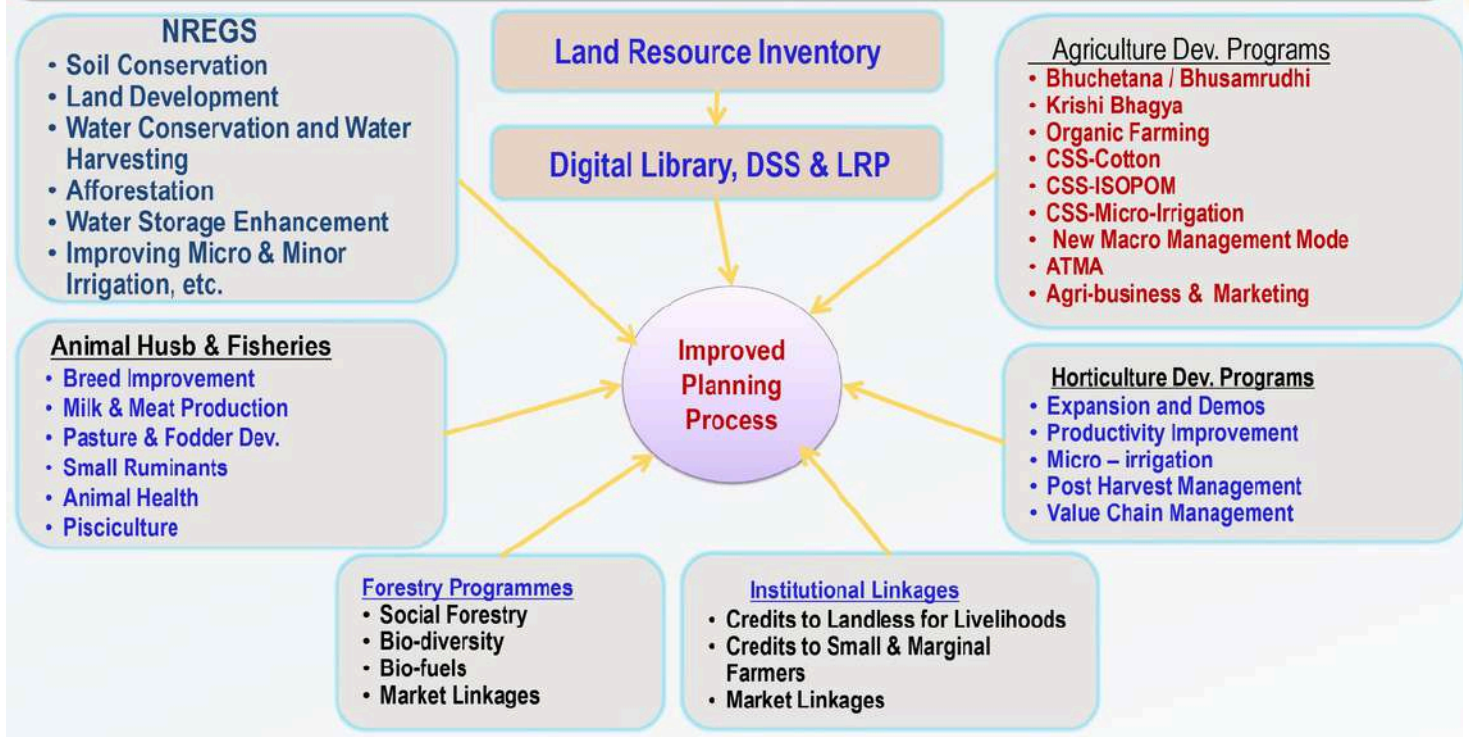
- Regeneration of Soil Health & Sustainability.
- Increase in Ground Water.
- Increase in Bio-mass.
- Decrease in Siltation of big Reservoirs and Tanks.
- Reduce in dependencies of Large Reservoirs.
- Creates the Sustainable Eco-System

World Bank - LRI - Karnataka

- Karnataka state is designated as “Light House Partner” to other states under REWARD
- A National level “COE on Watersheds Management” in Karnataka
- Already three batches of training was completed for other state officers
- Training is also opened to other countries: Sub-Saharan farm officials are expected to be trained
- **GoI has mandated to implement at least 10% of the area using LRI data under PMKSY-WDC 2.0 across the country**
- **Availability of soil moisture & hydrology parameter on temporal and spatial level helps in precession farming.**



LRI for Program Convergence



“ Regenerating Soil is the only way forward for achieving Agriculture Sustainability & Food Security. Through LRI every expertise can be linked at farm level ”

Thank You

SESSION - II

BRIEF ON JEEVIKA (DIDI KI RASOI) INITIATIVE

Bihar Rural Livelihoods Promotion Society (BRLPS) spearheads the World Bank aided Bihar Rural Livelihoods Project (BRLP), locally known as JEEViKA with the objective of social & economic empowerment of the rural women, directly engaging with over 1.30 crore families in rural Bihar. These community institutions serve as a platform for collective capacity building, improved access to finance and public services and direct market linkages. Currently, JEEViKA operates in over 44,000 villages across 534 blocks and 38 districts in Bihar. Bihar also holds the highest number of SHGs in the Nation under this program.

Capitalizing on the large network of Community Institutions promoted by JEEViKA, Didi ki Rasoi (DKR) was conceptualized. Apportioning high-quality and hygienic food to indoor patients in district hospitals and residential school children on a substantial scale has been an enduring predicament for the government. DKRs are continuously mentored and guided by professional and technical experts engaged by JEEViKA for quality assurance.

The Central Process Monitoring System (CPMS), in every DKR captures all transactional data, such as customer and supplier databases, DKR-wise purchases, inventory and sales. JEEViKA has entered into a Memorandum of Understanding (MoU) with the State Health Department to introduce DKRs in public hospitals across the state. During COVID-19 pandemic, the food was supplied to the 12,000 quarantined individuals according to the menu provided by the hospital administration.

IMPACT

- As a platform for livelihood opportunities to rural-poor women, it provides them with the opportunity to become self-reliant, augment their economic standing and lead a life of dignity.

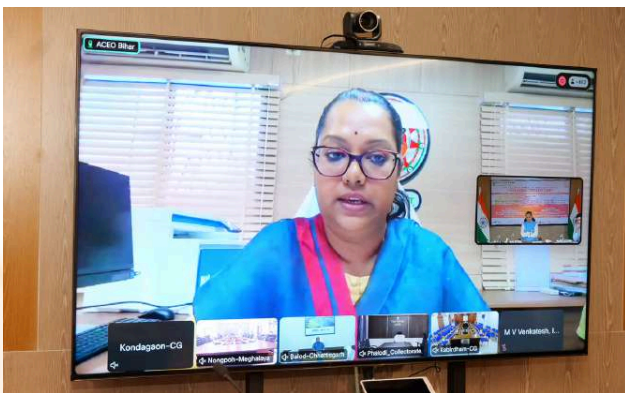
PROCEEDINGS

Smt. Abhilasha Kumari Sharma, Additional CEO JEEVIKA, BRLPS, Rural Development Department, Government of Bihar

JEEViKA (Didi Ki Rasoi) initiative

The JEEViKA (Didi Ki Rasoi) initiative was presented by Smt. Abhilasha Kumari Sharma, highlighting the conceptualization, challenges, opportunities and successes of the program. The initiative addresses the critical need for ensuring quality and hygienic food for indoor patients in public hospitals and students in public residential schools. Initially, the existing system faced significant challenges due to the constant change of suppliers, affecting the sourcing, procurement, preparation and delivery of hospital food. JEEViKA leveraged its extensive social capital network, created through a three-tier institutional architecture comprising Self-Help Groups (SHGs), Village Organizations (VOs) and Cluster Level Federations (CLFs). This network, consisting of over 10 lakh SHGs, is trained in entrepreneurial and credit access skills, providing a robust foundation for the initiative.

To tackle these challenges, the concept of Didi Ki Rasoi (DKR) was developed. This initiative capitalized on the SHG network to run institutional canteen chains, ensured effective convergence with government departments and leveraged working capital funding from CLFs and NRLM. The program organized and professionally trained 10-15 women to manage DKR operations. Launched as a pilot in October 2018, the initiative developed Standard Operating Procedures (SOPs) and introduced digital solutions for scaling up.



The network of Producer Groups and Producer Companies was leveraged for effective supply chain management. The services of Didi Ki Rasoi extended to various sectors, including government hospitals and medical colleges, SC/ST residential schools, BIMHAS in Koilwar, banks, police headquarters, registry offices and other institutions, including election duties and events.

Innovation played a crucial role in the initiative, with the introduction of the Central Process Monitoring System (CPMS), an integrated system for capturing transactions and generating reports. During the COVID-19 pandemic, services continued even in quarantine centers, employing digital payment processes and providing rural women entrepreneurs with training in business plan development, accounting and procurement processes. The sustainability of the initiative was ensured by channeling the strong community institutions base to achieve desired results. This involved engaging these institutions in mobilization, identifying potential entrepreneurs, routing funds and monitoring operations. The operational framework promotes partnership firms nurtured by CLFs, providing strong governance and technical assistance, with continuous handholding by JEEViKA.



For replicability, a comprehensive SOP was developed and strictly followed, outlining procedures for food service, cleaning, human resource planning, ISO certification, governance procedures and business plan models. JEEViKA formalized the DKR policy, detailing steps to initiate DKRs. Following the successful pilot in Vaishali district, more districts implemented DKRs in their hospitals. As of March today, 199 DKRs are operational. The state governments decision to expand DKR canteens to all government hospitals, medical colleges and other institutions is expected to increase operations to over 300 units by 2025. The impact of the initiative on intended beneficiaries is substantial. It has promoted over 3000 rural women as entrepreneurs, enhanced their annual income to approximately Rs. 1.20 lakhs per entrepreneur and managed a business turnover of over Rs. 83.15 Crores.

The initiative has ensured nutritious and hygienic food in hospitals through professionally managed women entrepreneurs and reduced malpractices through increased community involvement, digital solutions and transparency, resulting in reduced government expenditures. Milestones achieved include the establishment of 199 JEEViKA Didi Ki Rasoi, cumulative sales of ₹ 84.5 Crores, net profit of ₹ 10.57 Crores and serving 194,108 daily meals, including 63,138 meals to in-patients and 113,124 meals to students, benefiting 3000 women directly.

A testimony to the initiative's success is Savitri Devi, whose life exemplifies its transformative power. Born into poverty in Badshahpur village, Sheikhpura district, her life changed when she joined an SHG and was trained under the Satat Jeevikoparjan Yojana (SJY) program. Employed as a helper in Didi Ki Rasoi at Sadar Hospital, Sheikhpura, she now earns Rs. 10,000 monthly and has secure accommodation and food. The initiative also gained international attention when YouTuber Eitan Bernath visited and interacted with participants at Didi Ki Rasoi in Patna.

PRESENTATION



JEEVIKA Didi Ki Rasoi

Community Canteen Chain in Government Hospitals and Residential schools across Bihar

Bihar Rural Livelihoods Promotion Society- JEEVIKA
Government of Bihar



Conceptualization

Challenges

Ensuring quality and hygienic food to the indoor patients in public hospitals and students in the public residential Schools.

The way hospital food is sourced, procured, prepared, and delivered continues to be an area of rigorous monitoring due to constant change of suppliers.

Opportunity

Large network of Social capital created by JEEVIKA through 3 tier institutional architecture – Self-help groups, Village Organizations, Cluster Level Federation (Over 10 lakhs SHGs) Trained in entrepreneurial and credit access skills **Solutions of the challenges were sought in amalgam and thus Didi Ki Rasoi was conceptualised.**



JEEVIKA Didi Ki Rasoi (DKR) The Model



- Capitalizing on the network of SHGs
- Effective Convergence with Government departments
- Leveraging working capital funding from CLF and NRLM
- Organizing 10 – 15 women and professionally trained to run DKR
- SHG women run institutional canteen chain in Bihar initiated by JEEViKA in October 2018, as a pilot.
- SOP developed and Digital solution introduced for scale-up.
- Leveraging network of Producer Groups and Producer Company for effective supply chain management



Providing Services in



Government Hospitals & Medical Colleges



SC/ST Residential Schools



BIMHAS, Koilwar



Banks



Police Headquarters



Registry Offices and Other Institutions

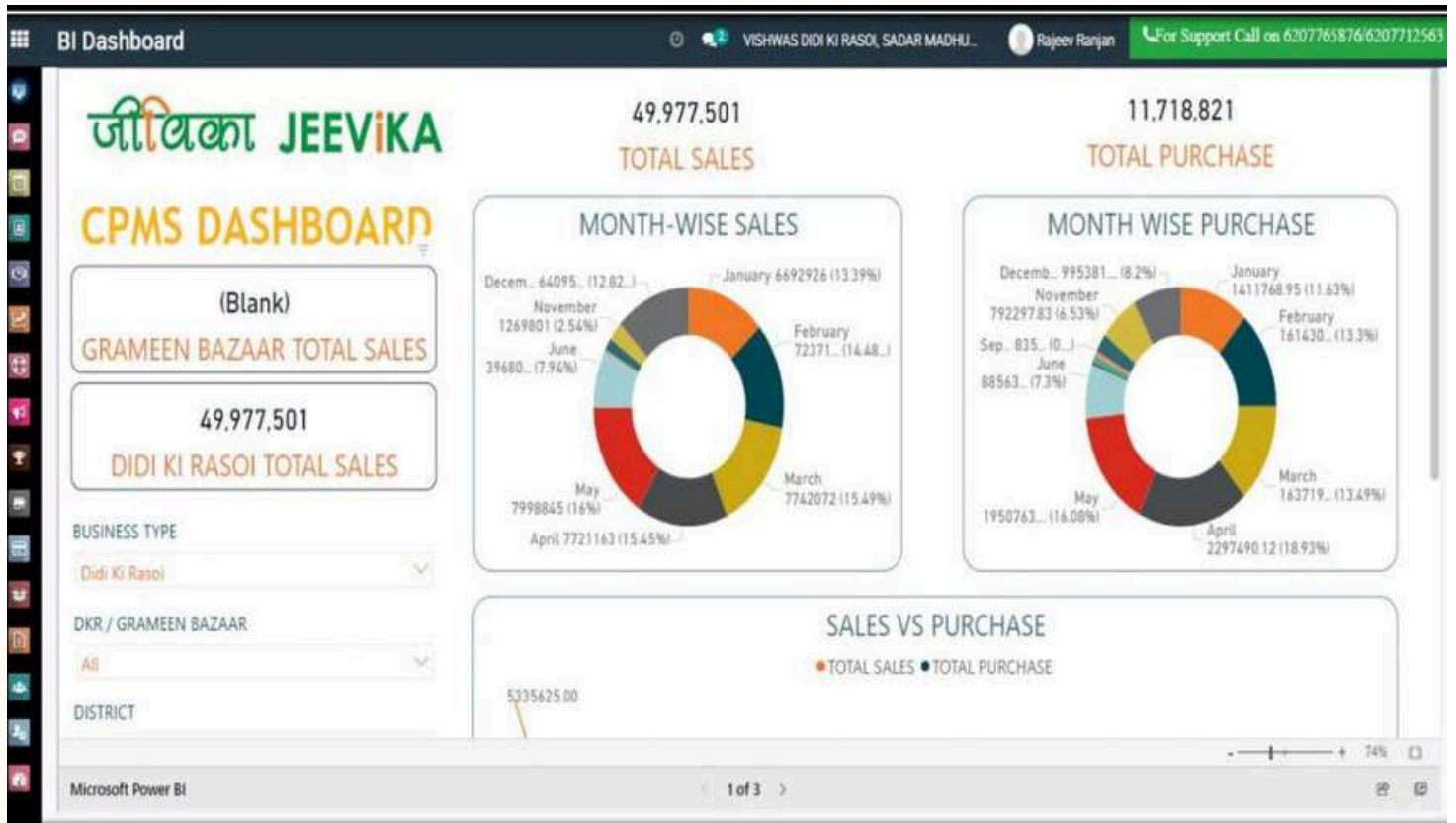


Election Duty and other Events



Innovation

- CPMS (Central Process Monitoring System) – A comprehensive integrated system for capturing transactions and producing reports.
- Continued services even during Covid-19 Pandemic and also served in quarantine centers.
- Use of digital payment processes
- Training on business plan development accounting and procurement processes to rural women entrepreneurs.
- Convergence among various livelihoods initiatives of JEEVIKA (DKR/PG/PC/RRM etc).



The strong base of community institutions was channelized to achieve the desired results.



- Engaging the community institutions in **mobilization, identification of potential entrepreneurs, fund routing and monitoring**
- Operational framework based on promoting Partnership firm, nurtured by CLFs.
- Community institutions providing with strong governance and technical assistance.
- Continuous handholding by JEEVIKA on business processes is done to ensure the scalability and sustainability of the business processes

Sustainability



Replicability

Standard Operating Procedure (SOP) has been developed and strictly followed.

The SOPs is outlined as:

- Food service
- Cleaning
- Human Resource planning
- ISO certification
- governance procedures
- Business plan models



Scalability



JEEViKA formalized the DKR policy, outlining the necessary steps to initiate DKRs.

Following the pilot program in Vaishali district, more districts implemented DKRs in their district hospitals.

As of March today, 199 DKRs are functional.

The Cabinet's decision to expand DKR canteens to all government hospitals, medical colleges and other institutions is expected to increase operations to over 300 units by 2025.

Impact for Intended Beneficiaries



- Promoted over 3000 rural women as entrepreneurs
- Enhanced annual income with a tune of Rs. 1.20 lakhs each
- Managing a business turnover of over Rs. 83.15 Crores.
- Ensuring nutritious and hygienic food in the hospital through professionally managed women entrepreneurs
- Curbed mal-practices through increased community involvement, digital solution and transparency, resulting in reduction of government expenditures.



Milestones Achieved

199

JEEVIKA Didi Ki Rasoi's establishehd

₹ 84.5 Cr

Cumulative Sales

₹ 10.57 Cr

Net Profit

194,108

Daily Meals

63,138

Daily Meals to In-Patients

113,124

Daily Meals to Students

3000 Women

Directly Benefitted



Testimony of Success



“ Savitri Devi”

Can anyone imagine a woman living in a redundant toilet?

Hard to believebut true...

Born in a very poor family of Badshahpur village of Sheikhpura Sadar block of Sheikhpura District of Bihar; Savitri's experiences were full of miseries. Her life went on a complete reboot mode when she was brought under the fold of SHG and Satat Jeevikoparjan Yojana (SJY) - A Government of Bihar programme for the ultra-poors and later on, trained on cafeteria management.

She was employed as a helper in Didi ki Rasoi (DKR); a canteen in Sadar Hospital premises. Sheikhpura .

Arrangements were made for her accommodation and food in the canteen along with a monthly salary of Rs 10000/-

दर-असमान के लगे लीकिल टॉयों का जुगुम है, जउन का रक ली है कउन

‘दीदी’ के हाथों का मिल रहा मरीजों को खाना



दर-असमान के लगे लीकिल टॉयों का जुगुम है, जउन का रक ली है कउन

Now, ‘Didi ki Rasoi’ at med college and hosps





Social Media



Eitan Bernath @EitanBernath · Jan 21

The Didi Ki Rasoi kitchens I visited in Patna today are an incredible project bringing together women to serve their communities through group-owned catering businesses, which allows them to earn salaries in a sustainable, consistent way.



Rahul Kumar and 4 others

4 44 438 38.5K

<https://www.youtube.com/watch?v=pqgHiOJd31M&t=109s>

<https://twitter.com/i/status/1616250351539167233>



THANK YOU



"Women, whether subtly or vociferously, have always been a tremendous power in the destiny of the world." - Eleanor Roosevelt

VOTE OF THANKS

by: Smt. Prisca Poly Mathew

Consultant & Chief Administrative Officer, National Centre for Good Governance

Smt. Prisca Poly Mathew, Consultant & Chief Administrative Officer of the National Centre for Good Governance, expressed her heartfelt thanks to all esteemed 719 participants, including senior officials from the Central and State Governments, District Collectors, District Magistrates and eminent speakers.

Smt. Mathew extended her sincere gratitude to Shri V. Srinivas, Secretary, DARPG & Director General, NCGG, for his constant guidance and encouragement, which has enabled the sharing of best practices and award-winning initiatives across the 21 webinars conducted so far. She also thanked Shri Puneet Yadav, Joint Secretary, for his support in conducting the webinar.

Smt. Mathew expressed her sincere thanks to Dr. M. V. Venkatesh, Deputy Commissioner and District Magistrate of Davanagere District, Karnataka, for showcasing the 'Land Resource Inventory' (LRI) initiative. She commended the initiative's role in benefiting farmers & Government of Karnataka's efforts in training officials from 29 States and UTs on LRI technology for nationwide replication.

She acknowledged Ms. Abhilasha Sharma, Additional CEO of JEEViKA, Rural Development Department, Government of Bihar, for presenting the JEEViKA – DiDi ki Rasoi initiative. She highlighted the initiative's impact in over 44,000 villages across 38 districts of Bihar, empowering rural women and making them self-reliant.

In her concluding remarks, Smt. Mathew thanked all the officers of the DARPG and officials of the NCGG, especially Shri Rohit Anand, Director; Shri Rajashekar, Under Secretary; Dr. Himashi Rastogi, Associate Professor; and Shri Rajat Bhatnagar, Young Professional, for their efforts in organizing the webinar series. She emphasized the collective effort that made the 21st webinar a memorable and impactful event.



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