



प्रशासनिक सुधार और लोक शिकायत विभाग  
DEPARTMENT OF  
**ADMINISTRATIVE REFORMS &  
PUBLIC GRIEVANCES**



## **NATIONAL GOOD GOVERNANCE WEBINAR SERIES 2022-23**

**PM's Award Winning Initiatives under the  
theme 'Jal/Water Management'**

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---December 30th 2022---

**'RIVER LINKING PROJECT JALGAON'**

**Government of Maharashtra**

**'INNOVATIVE PARTICIPATORY DRINKING WATER  
DELIVERY APPROACH IN RURAL AREAS'**

**Government of Gujarat**

---ORGANIZED BY---

**National Centre for Good Governance (NCGG)  
Department of Administrative Reforms & Public Grievances  
Ministry of Personnel, Public Grievances & Pensions  
Government of India**

## BACKGROUND

To realize the vision of the **Hon'ble Prime Minister of India Shri Narendra Modi** of a self-reliant India, the NCGG under the aegis of the Department of Administrative Reforms and Public Grievances, Government of India is organizing the National Good Governance webinar series for the year 2022-2023. These webinars covering Award Winning Initiatives, which will help different stakeholders to broaden their skills, as well as to attain new knowledge that can supplement or complement their work areas.

The thirteen webinars would be on different themes and sectors under the good governance initiative that have been felicitated with the Prime Minister's Award for Excellence in Public Administration. Award winning nominations under the PM Awards since the inception of the scheme which have proved replicable and sustainable will present their experiences.

The purpose of conducting the webinars is to highlight the best practices and award-winning achievements to create a precedence for other states to follow. Doing so would also infuse a new spirit and enthusiasm among administrators and other stakeholders involved in the implementation of different government governance schemes.

As a part of the National Good Governance Webinar Series (NGGWS), NCGG has convened the 9th Webinar on **“River linking project Jalgon’ Municipal corporation Kolhapur, Govt. of Maharashtra”** and **“Innovative Participatory Drinking Water Delivery Approach in Rural Areas”** Water and Sanitation Management Organisation (WASMO), Govt. of Gujarat on December 30<sup>th</sup> 2022.

## THEME – “JAL/WATER MANAGEMENT”

“**Jal/Water management**” aims to bring about optimal sustainable development, maintenance of quality and efficient use of water resources to match with the growing demands on this precious natural resource of the country. India a rich and vast diversity of natural resources, water being one of them. Its development and management plays a vital role in agriculture production. Integrated water management is vital for poverty reduction, environmental sustenance and sustainable economic development. National Water Policy envisages that the water resources of the country should be developed and managed in an integrated manner.

The main objective of the National Water Mission is “conservation of water, minimizing wastage and ensuring its more equitable distribution both across and within States through integrated water resources development and management”. The five identified goals of the Mission are: (a) comprehensive water data base in public domain and assessment of impact of climate change on water resource; (b) promotion of citizen and state action for water conservation, augmentation and preservation; (c) focused attention to vulnerable areas including over-exploited areas; (d) increasing water use efficiency by 20%, and (e) promotion of basin level integrated water resources management. Various strategies for achieving the goals have been identified which lead to integrated planning for sustainable development and efficient management with active participation of the stakeholders after identifying and evaluating the development scenario and management practices towards better acceptability on the basis of assessment of the impacts of climate change on water resources based on reliable data and information.

For achieving the objectives of the National Water Mission, long-term sustained efforts both in terms of time bound completion of identified activities and ensuring the implementation of identified policies and enactment of necessary legislation through persuasion at different levels with the State Governments have been envisaged.

## INITIATIVE – “JALGAON RIVER LINKING PROJECT: A STATE OF SCARCITY TO A STATE OF ADEQUACY”

GOVT. OF MAHARASTRA

### **“Jalgaon river linking project: a state of scarcity to a state of adequacy” Govt. of Maharashtra.**

River connectivity is seen as a possible way to equally distribute of water across a geographical region. Conceptually, inter-linking water ways is appreciated by policy practitioners to resolve water problems but the practical ecological concerns usually delay the implementation. Along these lines, India’s National River Linking Project that aims to connect the rivers in the Ganges basin to rivers in western and southern India has been an issue of debate. The displacement of people due to land acquisition is also a cause for concern. Nevertheless, the nationally acclaimed river linking project in Jalgaon has overcome these challenges by exploiting regional strengths in geography and existing infrastructure

Jalgaon, located in the north of Maharashtra, falls in a rain shadow area with a higher probability of drought compared to its neighbouring districts. Local topography also adds to the problem through unequal distribution of rainfall in the natural drainage area. Tapti’s tributaries - Girna, Bori, Anjani, Titur and Waghur - are the important rivers, with Girna Dam being a major source of water supply at the south west corner of district. Even though there are man-made canals to network the water for local irrigation and storage purposes, the reservoir storage capacity never reaches its minimum level. As such, the recurring problem of water scarcity is usually addressed by supplying water tankers to provide temporary relief.

In 2005, when Jalgaon was experiencing drought-like conditions, the then district collector conceptualised the river linking project to resolve perennial water crises by diverting excess water from Girna dam to water-deficit regions. This idea of connecting rivers, although not new, was executed in an innovative way which helped to overcome the challenge of balancing ecological concerns, human displacement and high costs. In this case, the local administration followed a methodical approach to sustainably implement the project in a timely manner with minimal costs.

At the start, Girna Dam, located at Nashik-Jalgaon border, was identified as the key source of excess rainwater. As such, the plan became that Girna Dam, through the river, would be linked to other rivers, canals, reservoirs to make the water flow into areas that needed it. The administration conducted a study to understand the developmental strengths and weaknesses of the district. From this assessment, existing infrastructure was identified and incorporated into new linkages to reduce costs and minimise any negative environmental impact.

## Objective

The project aims to equitably distribute water and to resolve water scarcity for drinking and irrigation purposes by linking various water channels and intends to provide insights into the design and achievements of the River Linking Project that has been successful in making adequate water available for irrigation and human consumption throughout the district. Its specific objectives are to:

- Divert water from water surplus areas to arid and semi-arid parts of the district
- Increase the efficiency of different water storage structures
- Conserve water by channelling it through canals ducts, drains, nallahs, natural drains etc. into drought-prone areas
- Identify the inter-relationships of recharge areas with geology practices to examine the soils and structure of the area and geomorphology
- Detect land use changes over time and determine their relationship with changes in the area of connectivity
- Carry out qualitative and quantitative assessment of water resources
- Suggest suitable sites recharge in the areas and methods for artificial recharge to augment ground water
- Establish and evaluate long-term research on monitoring, measuring and planning for sustainable development in the area under benefit
- Assess the socio-economic impact of the river connectivity initiative

### INITIATIVE – “INNOVATIVE PARTICIPATORY DRINKING WATER DELIVERY APPROACH IN RURAL AREAS”

#### GOVERNMENT OF GUJARAT

#### **“Innovative participatory drinking water delivery approach in rural areas”**

**Government of Gujarat** Is one of the best good governance practice initiative with to make it available portable drinking water to all having with natural diverse geological, hydrological, climatic and soil conditions adversely affect the surface and groundwater resources in Gujarat. As much of the state lies in a scarcity-prone area, it faced a wide range of water related problems, such as drying up of sources, recurrent droughts, repeated failure of tube wells, water quality issues, mass migration of humans and cattle, drudgery of fetching water from long distances and waterborne diseases. Excessive fluoride and nitrate content affected the water quality in many districts of the State. Water supply, too, was erratic, and there were no fixed hours for water supply, which would run for two to three hours daily.

This scenario compelled residents to use water from tankers and bore-wells. This state of affairs has contributed to migration from the State, livelihood insecurity and health problems. The persistent and pervasive scarcity of potable water necessitated augmentation of Gujarat’s water supply system. Aiming to replenish water resources in Gujarat and achieve sustainability in rural water supply, the Government of Gujarat established an autonomous organisation known as WASMO in 2002. WASMO was tasked with facilitating a community-managed water supply programme in all 26 districts of the State.

WASMO took a demand-driven decentralised approach and worked closely with the village communities and their representatives to identify needs and design the programme and its implementation process. While the village community contributed to the planning, implementation and maintenance of the village water supply system, the government took up the responsibility for policy formation, monitoring and evaluation and financial support.



## Objectives:

The state-led Water and Sanitation Management Organisation (WASMO) has successfully implemented a unique rural water supply programme to ensure adequate, quality drinking water supply at an affordable cost in all rural areas of Gujarat. The programme is distinctive because the State government has adopted a demand-responsive adaptable approach involving strong community participation. The programme is based on a unique cost-sharing model, where the community partially shares the cost, owns the drinking water assets and holds the operation and maintenance responsibilities. It has successfully brought drinking water supply to the doorstep of rural Gujarat while establishing a financially sustainable water system.

WASMO adopted a unique cost-sharing model to connect rural areas of Gujarat to the water supply network. It facilitated the village communities in planning, designing, selecting the site and implementing the scheme under a community managed, demand-driven decentralised system. The community was encouraged to share the partial cost (10%) and look after the maintenance and operation of the scheme with the help of the money collected as water tariff from users. The government and WASMO provided continuous support in response to the requirements of the community. The government has worked to ensure improved services and satisfaction of the community. The programme has provided close to 76.84% households with tap water facility and collected water tariff from approximately 6,787 villages. Gujarat's rural water supply programme WASMO aims to follow

- To supply the village community with adequate, regular and safe water through household-level tap water connectivity, including households of persons from backward communities.
- The programme strives to build a sustainable model through capacity building of village communities and empowering them to manage water resources themselves.

## PROCEEDINGS – WEBINAR ON “JAL/WATER MANAGEMENT”

WELCOME AND INAUGURAL ADDRESS SRI V. SRINIVAS IAS, SECRETARY, DEPARTMENT OF ADMINISTRATIVE REFORMS & PUBLIC GRIEVANCES, GOVERNMENT OF INDIA

Sri V.Srinivas (IAS) Secretary, Department of Administrative Reforms & Public Grievances, Government of India commenced the inaugural session by extending his warm and hearty welcome to the distinguished lead speakers, Directors of State ATIs, State AR Secretaries, State IT Secretaries, District Collectors, IAS Probationers from LBSNAA, Officer Trainees from State ATIs etc.

He mentioned that the Hon'ble Prime Minister of India Shri Narendra Modi on the auspicious occasion of Civil Services Day held on April 21<sup>st</sup> 2022 mandated DARPG to conduct virtual conferences with State Governments and District Collectors over the next twelve months, to disseminate award-winning initiatives which have been conferred the Prime Minister's Award for Excellence in Public Administration in the past years since its inception in 2006. Hence The Central Government through DARPG we are making lot of efforts and comprehensively revamping the whole system of public grievance disposal. Various states also taking various initiatives and some of the states have done outstanding job in this regard. Now today we have to outstanding Civil servants who had done excellent work in their own districts and this gives an opportunity for us to listen to them how they went about, what are the challenges they faced and what are the issues which other districts can basically tackle. Through this platform They can get in touch with officers directly also and they can devise how experience from these two districts and from these two officers can be replicated in other states and districts.

[More info at -](#)



### “JALGAON RIVER LINKING PROJECT: A STATE OF SCARCITY TO A STATE OF ADEQUACY” GOVT. OF MAHARASTRA

Lead Speaker is **Vijay Singhal, IAS** an Indian Administrative Service Officer of 1997 batch of Maharashtra Cadre.

Shri Vijay Singhal has taken up the charge of MSEDCL as Chairman and Managing Director on 1st February 2021. Prior to this appointment, he also worked in a capacity of Commissioner of the Thane Municipal Corporation and also as the Additional Commissioner of Brihanmumbai Municipal Corporation. He belongs to the 1997 batch of IAS. He is B.Tech. (Gold Medalist) in Civil Engineering from IIT-Roorkee. He also possesses a degree of M.Tech in Building Science & Construction Management from IIT-Delhi.

Shri Vijay Singhal (IAS) is the recipient of the most prestigious **“Prime Minister Award for Excellence in Public Administration”** at the hands of Hon’ble Prime Minister of India for **“River Linking Project”** in Jalgaon District in 2009. He has delivered a lecture on ***“Interlinking of rivers in Jalgaon district”*** during the 9th International River Symposium and International River Conference held at Brisbane, Australia. He was also invited to present his work on river linking at the State University of New York at Albany, USA and Pennsylvania University at Penn State, USA.

He was again honoured with **‘Prime Minister Award’** from Hon’ble Shri Narendra Modi, Prime Minister of India for making Mumbai City (M.C.G.M.) as **‘CLEANEST STATE CAPITAL IN INDIA’** under ‘SWACHCH BHARAT MISSION’.

The speaker also acquainted the participants with the development of Jalgaon river interlinkage project, due to its location, receives inadequate rainfall during monsoon season. Inefficient storage facilities also mean that reservoirs, canals, and ground water supply are always below the minimum storage level.

In 2005, when the district witnessed an almost drought like situation, the local administration felt the need to look for a long term solution. Given that there was already a network of canals and reservoirs to channel the water, interlinking of waterways seemed to be an appropriate solution. Planning looked to restore the capacity of the existing infrastructure and allow for excess water from nearby dams to irrigate water scarce areas.

This initiative is inspiring as it was conceptualised, planned and implemented within four months. The participatory and proactive approach taken by district administration ensured that they gained the support of the local people in fulfilling the project objectives.

The speaker detailed some important provisions of how this project was origin

The project jalgon interlinkage of rivers was developed with the goal of completing the task within the limited time period of two to three months to ensure that the surplus rainwater from the 2005 monsoon was used in time. The project entails a combination of rain water conservation and utilization of flood water run-off to replenish natural and artificial water bodies through natural drainage channels.

To create the linkage architecture, the administration first took the following steps to assess the on the ground scenario:

- A detailed field level survey (undertaken by the irrigation department) to investigate water scarce areas and to study the efficiency of the groundwater recharge structure

- Identification and assessment of existing infrastructure to minimise construction of new canals
- An evaluation to understand the natural contours of the region that could be exploited to divert water
- Discussion with beneficiaries to understand the needs of the local population

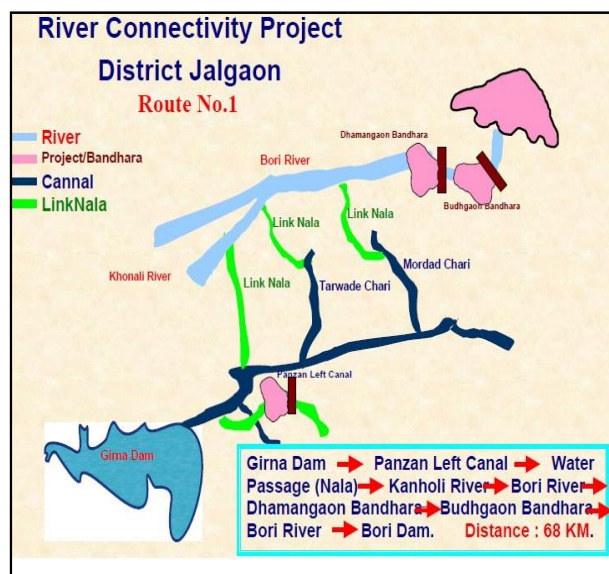
One of the major hindrances to undertaking a river connectivity project is the acquisition of land for digging link canals. As a consequence, the administration followed a consultative approach to include the stakeholders at the conceptualization stage. Once identified, the district administration met with landowners affected by the project to discuss the initiative and also to inform them about the increased productivity of land resulting from improved irrigation. This encouraged the landowners to donate their land for the project as it enhanced the commercial value of the land that was otherwise considered barren. The administration was also proactive in consulting with stakeholders from various government departments and elected representatives to increase support for the project. After initial exploration, the five tributaries - Girna, Bori, Titur, Mhasva and Anjani - were inter-linked with various canals and reservoirs to develop water resources for the area.

### **Key objectives:**

- Providing water for drinking as well as irrigation purposes by diverting excess overflowing water
- Recharging of ground water table
- Filling up of empty reservoirs
- To create a long term and sustainable solution

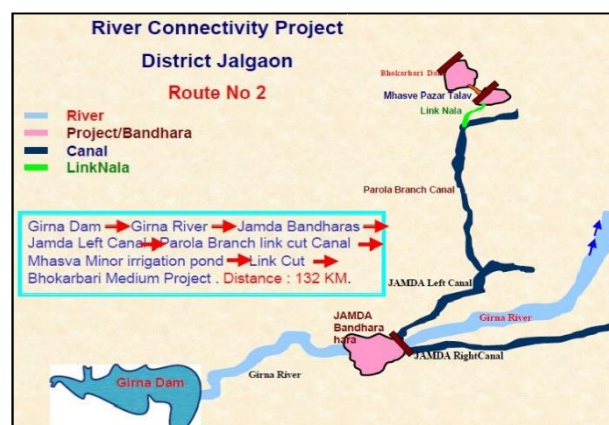
### **Salient Features:**

After initial exploration, the five tributaries - Girna, Bori, Titur, Mhasva and Anjani - were inter-linked with various canals and reservoirs to develop water resources for the area. The following are the five route maps:



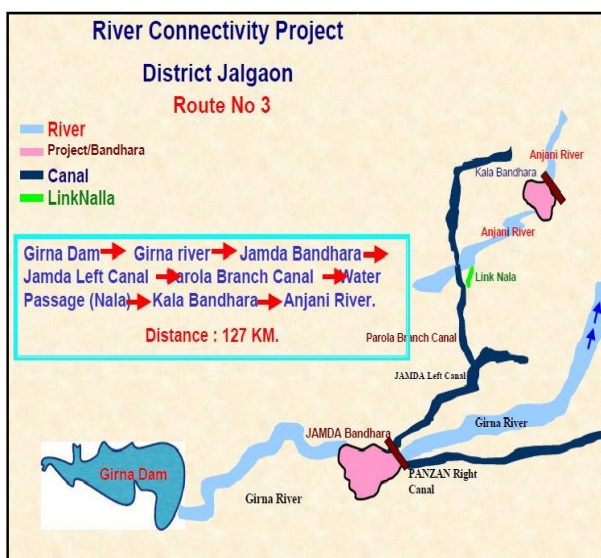
## Route 1: Connecting Dam to River

Girna Dam was first linked with Bori River to increase the water supply at Bori dam as it is the main source of supply for 74 villages. Excess flood water from Girna is diverted to Panzan left bank canal and then short connections were created to divert surplus water from Panzan Canal to Bori river, which was not possible earlier.



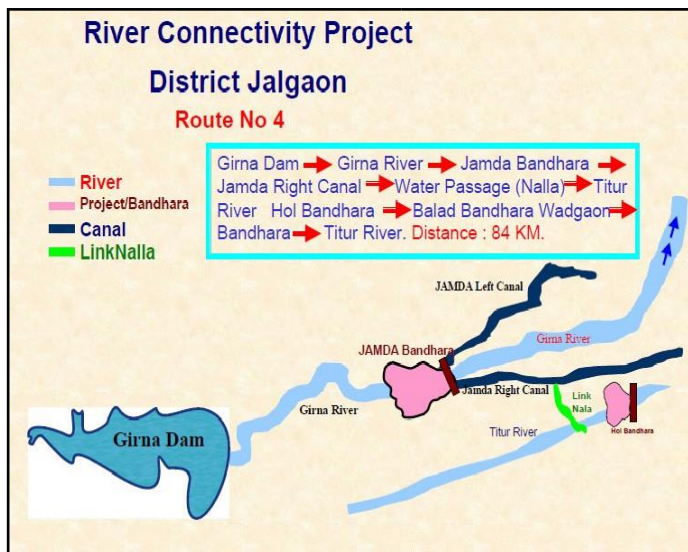
## Route 2: Connecting Canal to Pond

The second step was to connect Girna to Mhasva pond. The project was planned in such a way that overflowing water released from the Girna dam could be diverted to Parola branch canal and then, through a link, canal water was used to fill the pond.



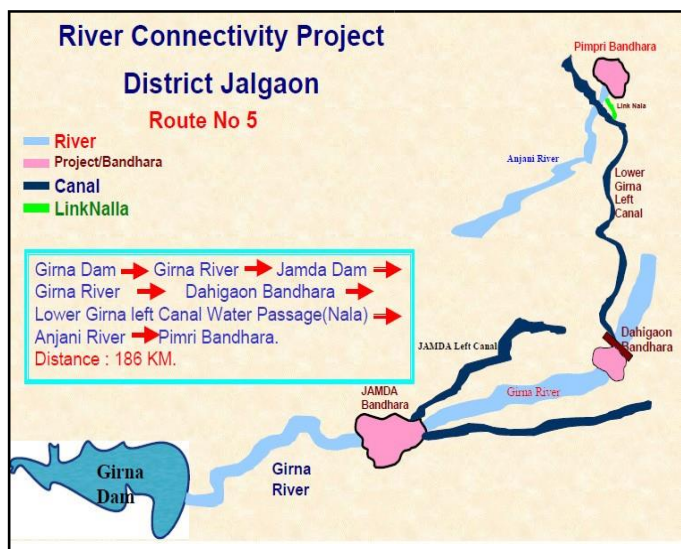
## Route 3: Connecting Canal to River

A new link canal was built to make water flow from Parola Branch Canal to Anjani river and Kala bandhara.



## Route 4: Connecting Rivers

Girna river was connected to Titur river through existing Jamda Right canal by creating a new link canal. This was done to provide additional water to Titur river from Girna dam.



## Route 5: Increasing Water Storage Capacity

The water from Girna dam was channelled through canals and a new link nala to provide additional water for storage at Pimri bandhara



## **Implementation Approach:**

- Existing canals, drains, nallas etc were utilised to the maximum capacity with minimum possible modifications for e.g. raising canal banks and de-silting
- Use of gravity rather than pumping for diversion of water
- PVC sheets of low cost were laid at leaky portions
- Short Links – searched to divert the higher discharges
- New links dug immediately wherever required
- Diversion of surplus flood water into deficient basin

## **Key Stakeholders**

- Jalgaon District Collectorate: The District Collector's office played a pivotal role in conceptualising the project. The project was conceived in order to address the recurring water problem, which is the collector's responsibility.
- Irrigation Department: The irrigation department assisted with initial funding for the project and also provided the technical guidance in needs assessment.
- Elected Representatives: Financial support was offered by political leaders to implement the project.
- State Government: Funding for the project was provided by the government under Water Scarcity.
- Landowners: People donated part of their land for construction of new link canals.

## **Benefits and Importance of the project:**

By distributing surplus water to deficit areas, the government has successfully made resources available to 128 villages and 5 municipal corporations. In total, 8.5 lakh people have benefitted and the total irrigated area has increased from 13,000 hectares to 30,000 hectares in 2008.

The impact of project was assessed through a socio-economic survey in 2007 by JalaSRI, a watershed surveillance and research institute in Jalgaon. The survey covered a random sample of 840 households in 42 villages, out of the total population of 300 villages. Over 84 percent of the people are in favour of river linking efforts, and nearly 54 percent of farmers have noticed increases in the level of water in their wells with 57 percent of people reporting adequate drinking water.

Successful implementation of this river linking project is encouraging at a time when the national river linking project is being questioned as an environmental disaster. The following lessons derived from Jalgaon's experience can aid in the planning process of other such initiatives.



## **Economic Benefits**

- Improved economic condition of farmers
- Prohibited migration of local & poor people in search of jobs
- Saved huge expenditure which would have been incurred to provide employment under Employment Guarantee Scheme of Govt.
- Repaired canals – which further reduced seepages and other losses
- Total benefits: Rs. 40-45 Crs, as per rough estimates – in one year only and these benefits are recurring every year.

## **Socio-economic survey:**

By JalaSRI, a Watershed Surveillance and Research Institute (a third party agency)- Conducted survey of 840 households in 42 villages (out of 300 villages) in year 2007

- 84.52% are in favour of river linking efforts.
- 53.92% farmers noticed considerable rise in water levels of their wells.
- 64.64% people have positive approach towards Govt. Agency
- 26.15% households actively participated in execution of the links contributing to 2142 man-days.
- 42.42% people reported increase in their employment opportunities
- Project is not only successful but also sustainable. Its benefits are still being enjoyed by the people.
- This project is positively received by all sections of society

## **Replicability and Sustainability:**

- Govt. of Maharashtra (GoM) has already issued order to implement it in all the districts of Maharashtra
- River Linking approved as a regular scheme under DPC by Govt. of Mah.
- Districts in Maharashtra and few other States have started implementing similar projects to address water scarcity

- Dept of Adm Reforms, GoI identifies it as MODEL PROJECT & directed copies of this project to be sent to Chief Secretaries of all states, all the Secretaries (Admn reforms), Secretaries (Irrigation) of all the states, 100 copies to Parliament Library & 28 ATT's (Administrative Training Institute) in the Country for wider dissemination and replication
- Hon. Chief Minister of Rajasthan had invited for a presentation on this initiative and to share the experience/ learning so as to replicate the same in Rajasthan
- Problem of unequal distribution common in the state and in the country as a whole
  - Potential for such projects is always there
  - The budgetary support for such projects can stimulate thinking on similar lines
- Project a success because of stakeholder consensus; replicability should also be for building consensus and participatory approach in planning

### **Sustainability**

- Interlinking achieved using existing natural drainage systems and canals
- Height of existing canals raised to accommodate higher discharge
- Use of gravity rather than pumping for diversion of water
- Participatory approach: involvement of biggest stakeholders
- Demand driven approach rather than supply driven
- Even during scanty rainfall, the ground water table has not depleted considerably. The local population could utilise water from wells instead of depending on tanker water supply.
- The area under irrigation continues to expand as water availability in regions which hitherto were drought-prone. There is enhanced agricultural activity on account of this initiative.
- Benefits are still being enjoyed by the people

## Awards:

- Received a very prestigious “PRIME MINISTER AWARD FOR EXCELLENCE IN PUBLIC ADMINISTRATION” with the hands of Hon. Prime Minister of India
- The project outcomes appreciated by President of India H.E. Smt Pratibhatai Patil.
- Appreciation by Hon. Sharad Pawar & Hon. C.M.of Maharashtra.
- Dept of Adm Reforms, GoI identifies it as MODEL PROJECT & directed me to send copies (350 in all) of this project to Chief Secretaries of all states, all Secretary (Admn reforms), Secretaries (Irrigation) of all the States , Parliament Library & 28 ATIs (Administrative Training Institutes) in the Country for dissemination and replication.
- Govt. of Maharashtra issued order to implement it in all the districts of Maharashtra.
- Attended International River Symposium 2006 at Brisbane, Australia & presented there “Jalgaon River Linking Project”.
- Delivered a keynote lecture on this project at an International Conference in Macau, China in 2007.
- Provided lead discussion and presented innovative work on Jalgaon River Linking project at State University of New York, Albany, USA and Pennsylvania State University, University Park, USA in October, 2009
- Invited by the then Chief Minister of Rajasthan, Hon. Smt Vasundhara Raje to share the experience. She also appreciated the efforts taken.
- Received Dr. Babasaheb Ambedkar National Fellowship Award given by National Bhartiya Sahitya Academy for river linking project.

## Way Forward

The project was implemented success because of the strong leadership offered by the administration and namely, the District Collector. With a background in civil engineering, he was able to visualize the project for the region and could also anticipate the challenges. The absence of any objection from various sections of society makes this project unique. The administration proactively included all stakeholders in the planning process to gather support and build confidence. Villagers were educated about benefits of the project and encouraged to be a part of it. As mentioned previously, land for creating new link canals were donated by the local people with no compensation from the government.

### **“INNOVATIVE PARTICIPATORY DRINKING WATER DELIVERY APPROACH IN RURAL AREAS” GOVERNMENT OF GUJARAT**

Lead Speaker **Dhananjay Dwivedi, IAS Secretary Water Supply & Chairman, SWSC Gujarat** he is an Indian Administrative Officer Gujarat 1998 batch who is presently posted as a secretary science and technology department government of Gujarat and earlier he was worked as secretary Narmada water resource water supply government of Gujarat ”Innovative Participatory Drinking Water Delivery Approach in Rural Areas” Government of Gujarat: The speaker started by briefing about the project and he was stated that this innovation initiated to address the difficulties of water scarcity in Gujarat

WASMO project was adopted as a community-managed, demand driven, decentralised approach for the rural water supply programme. The programme has been implemented in three cycles. The first cycle, lasting three to six months, involved mobilising the community; the second cycle involved execution and completion of the project, which takes 12 months; and the third cycle is the post implementation and follow-up phase, lasting 12 months In the first cycle, the programme is introduced at the village level as an initiative for providing adequate and safe water supply to the village community. The community is asked to share its concerns so as to seek an appropriate solution for water and sanitation-related problems. Meetings and workshops are organised to bring awareness about the components of the programme, including community participation and the concept of cost-sharing. Since the programme requires the community to contribute 10% of the cost, the community’s participation and a sense of ownership are automatically built-in from the beginning.

These processes of interaction are facilitated by NGOs and there is a strong emphasis on community contribution for structures and assets so that every member can share views on implementation, check accounts and procedures, and play a role in ensuring that quality equitable systems are put in place. The collaborative institutional framework bringing together NGOs, WASMO and other public authorities is an inherent feature of the programme, reflecting WASMO’s recognition of the importance of involving various stakeholders.

**WASMO project origin: Gujarat- A water scarce State. Those were the Days....**

- ◆ Recurrent droughts
- ◆ Water Quality Issues in >50% habitations.
- ◆ Water supply to scarce area especially in summer or drought period by Tankers and Trains. In 2000-01 - 9500 villages, 83 town and cities were given water through tankers.
- ◆ Tanker lead was as high as 90 kms.
- ◆ Mass migration of human and cattle running in tens of thousands
- ◆ Drudgery of fetching water from long distance
- ◆ In 2000- 2001 around 9,500 villages, 4 metropolitan cities and 79 towns faced acute water shortage
- ◆ Losses in agriculture production estimated at more than Rs.4000 crores per annum
- ◆ 6 months every year of district and state administration would go in water management

### **Salient Features:**

WASMO adopted a unique cost-sharing model to connect rural areas of Gujarat to the water supply network. It facilitated the village communities in planning, designing, selecting the site and implementing the scheme under a community managed, demand-driven decentralised system. The community was encouraged to share the partial cost (10%) and look after the maintenance and operation of the scheme with the help of the money collected as water tariff from users. The government and WASMO provided continuous support in response to the requirements of the community. The government has worked to ensure improved services and satisfaction of the community. The programme has provided close to 76.84% households with tap water facility and collected water tariff from WASMO.

### **WASMO an Overview:**

WASMO adopted a unique cost-sharing model to connect rural areas of Gujarat to the water supply network. It facilitated the village communities in planning, designing, selecting the site and implementing the scheme under a community managed, demand-driven decentralised system. The community was encouraged to share the partial cost (10%) and look after the maintenance and operation of the scheme with the help of the money collected as water tariff from users. The government and WASMO provided continuous support in response to the requirements of the community. The government has worked to ensure improved services and satisfaction of the community. The programme has provided close to 76.84% households with tap water facility and collected water tariff from approximately 6,787 villages.

- WASMO was Created by Govt of Gujarat in 2001 as an autonomous organization
- A Special Purpose Vehicle to facilitate community-managed drinking water facilities in rural areas of Gujarat
- Initially piloted with assistance of Netherlands in 82 villages of Bhavnagar district and subsequently scaled up in 1260 earthquake-affected villages of Gujarat
- Looking into social mobilisation movement brought by WASMO, Govt of Gujarat made it responsible to facilitate community-managed programme in all districts of Gujarat (2004)



### **WASMO Implementation:**

The village community, working through its 18,185 Pani Samitis (local water committees) spread across the state, is involved in the planning, implementation, arrangement, operation and maintenance of the village water supply system in 18,185 out of 18,478 villages of Gujarat. The village community provides 10% of the funds for the programme. About 75 Non-Governmental Organisations (NGOs) are actively involved in the programme and extend support to the village communities in planning and executing work. International organisations such as the United Nations Children's Fund (UNICEF), Water Sanitation and Hygiene (WASH) and the World Bank are extensively involved in awareness generation and capacity building initiatives for all stakeholders of the programme

About 75 Non-Governmental Organisations (NGOs) are actively involved in the programme and extend support to the village communities in planning and executing work. International organisations such as the United Nations Children's Fund (UNICEF), Water Sanitation and Hygiene (WASH) and the World Bank are extensively involved in awareness generation and capacity building initiatives for all stakeholders of the programme

At the end of this process, it is ensured that community gets access to safe and regular water. A comprehensive Information, Education and Communication (IEC) campaign including publications, folk media, electronic media, rallies, campaigns and workshops is undertaken to promote responsible water use and water conservation. In addition, capacity building for monitoring and supervision is undertaken to ensure that the community takes charge of implementation, sustainability and maintenance of the scheme. It looks after collection of water tariff, delivery of water in the villages, testing of water quality and ensuring proper utilisation of resources at the village level.

### **Continuous Institutional Strengthening for WASMO:**

The strength of the programme lies in its strategy of establishing a demand-driven community-managed water supply system. The Government of Gujarat has managed to perform exceptionally well in engaging the community in this programme. After receiving financial assistance from the Government of India for 13 districts, the programme was later scaled up to other remaining 13 districts by the Government of Gujarat financial assistance was received during 2008-09 in the shape of budgetary provisions of the Accelerated Rural Water Supply Programme (ARWSP) for taking up rural water supply schemes

### **WASMO-Sustainability:**

**Financially sustainable system of providing clean water to rural households:** The programme has successfully met its objective of bringing drinking water supply to the doorstep of rural Gujarat. WASMO has established a financially sustainable model for water provision that is successful in providing reliable, efficient and regular operations, by facilitating the development of in village water supply systems. The programme has been successful in maintaining good quality of water, providing household-level tap water connection and promoting sustainable use of water resources.

**High coverage of villages in Gujarat:** The rural water supply project is providing high quality, potable drinking water to all the 26 districts of Gujarat through a community-managed water supply system. As of December 2013, approximately 9,809 village schemes have been completed at an investment of Rs. 800 crore; work is under progress in 3,310 more communities; and 76.84% households have access to safe tap water. Some of the other major achievements of the programme so far have been formation of Pani Samitis in about 18,185 out of 18,478 villages in the state; formation of water quality teams in 16,860 villages; distribution of field test kits in 14,216 villages; and fixing and collecting water tariff by 7,131 villages.

**Incentives to Pani Samitis through awards:** WASMO is playing a crucial role in strengthening the community's capacity for managing water supply services efficiently and adequately. To encourage this, WASMO has introduced a Pani Samiti award. The decentralised participatory approach is one of the major reasons for the success of the water supply programme in Gujarat. The process of planning and implementation has also been Water & Sanitation.

**Social Sector Service Delivery:** Good Practices Resource Book 2015 251 inclusive, given the active participation of the people, the community, NGOs and other stakeholders. Human development benefits: The safe and adequate water supply has brought about a significant improvement in the human development index through increased opportunities, especially for girls, to continue their education instead of fetching water from long distances; reduction in waterborne diseases; better sanitation facilities; improved overall health status and better living standards of the local community.

For sustainability of the programme, people of the village must be involved in its implementation and participate at every level of planning. Over time, the programme has received high participation from Pani Samitis and the community in planning, execution and maintenance of the village water supply system.

### **Key Challenges:**

The programme has performed very well in almost all the districts of the State. It did, however, face challenges from time to time, such as capacity-related issues in adapting to new changes, administrative challenges, issues in standardisation of relevant information and inadequate coordination between the community and the implementing agency

### **Awards:**

- Prime Minister's Award for Excellence in public administration for drinking water management with community participation – 2008
- UN Award for fostering community participation – 2009
- Commonwealth Association for Public Administration and Management award for engagement of rural community – 2010

### **Way Forward:**

WASMO characterized as a formal and professionalised support model, with reasonably clear division of roles and responsibilities that provides comprehensive and structured support, in a demand-responsive manner. It is performing its role in an effective manner, but can improve in several aspects, including monitoring client satisfaction, addressing. However, it is focused mainly on its support role in cycle 1 and 2, essentially support during the implementation of new infrastructure, or asset renewal and enhancement. Support to cycle 3, which is the direct support to service provision, is done only on-request basis, and not in a structured manner. As almost all villages in Gujarat have now access to recently improved infrastructure, support to cycle 3 will become more important in near future.

### Vote of thanks:

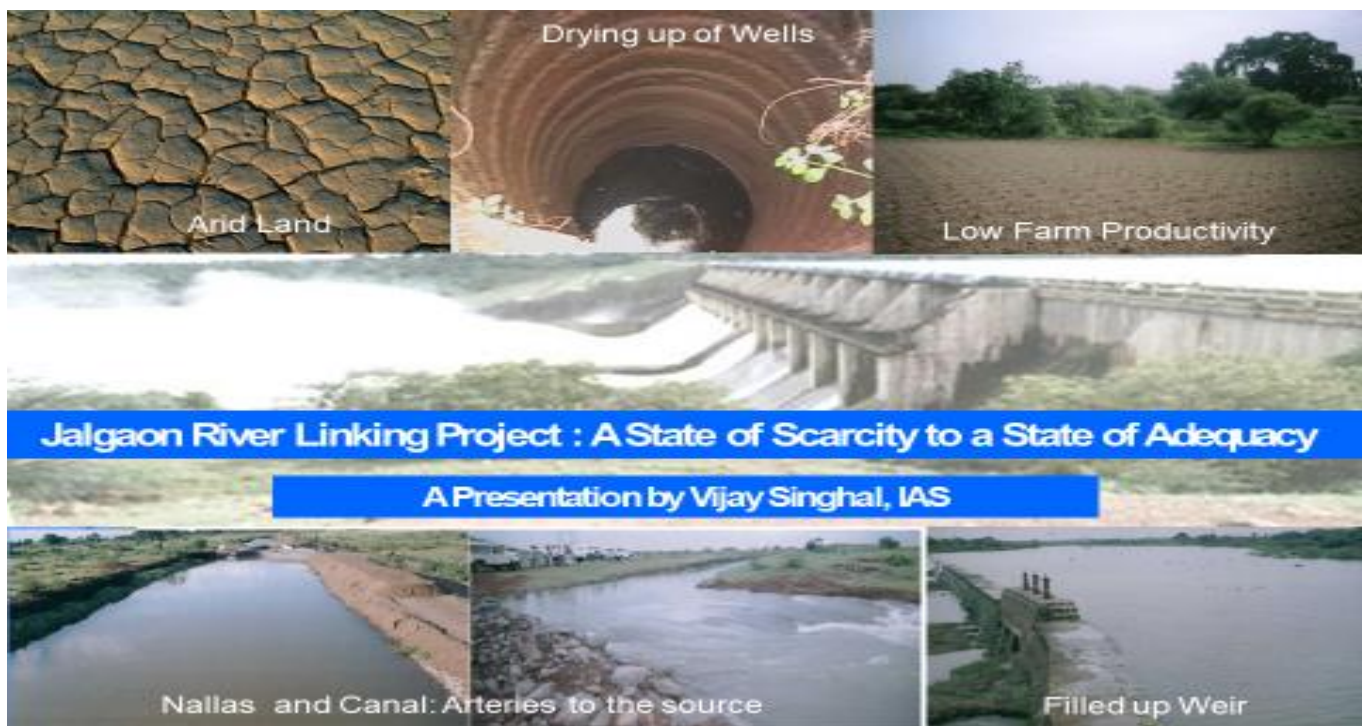
**Prof. Poonam Singh** from the National Centre for Good Governance (NCGG) proposed Vote of Thanks at the Webinar. She threw light on how these innovative initiatives led to become an example and serve as an opportunity for the officers to connect with and serve the poor people.

Before concluding she expressed her heartfelt gratitude to the eminent speakers who presented their views on “JALGAON RIVER LINKING PROJECT: A STATE OF SCARCITY TO A STATE OF ADEQUACY” GOVT. OF MAHARASTRA. & “INNOVATIVE PARTICIPATORY DRINKING WATER DELIVERY APPROACH IN RURAL AREAS” GOVERNMENT OF GUJARAT at the webinar. On behalf of NCGG, she thanked all the participants of the webinar comprising of Chief Secretaries/Administrators of All States and UTs of India, District Collectors, IT Secretaries, AR Secretaries, Heads of Administrative Training Institute of All States and UTs of India, LBSNAA, Capacity Building Commission (CBC), Sr. Administrators, Eminent Academicians, Sr. Officials from DARPG and NCGG Team.



## ANNEXURE – I – PRESENTATION – “JALGAON RIVER LINKING PROJECT: A STATE OF SCARCITY TO A STATE OF ADEQUACY”




GOVT. OF MAHARASTRA



Structure of the Presentation	
A	Location Overview
B	Need for the Project
C	Identification of Solution and Conceptualization
D	Approach : Consultative and Participatory
E	An Insight into Implementation
F	Outcomes



## Jalgaon : Location Overview



A Drought Prone District in North Maharashtra  
Pioneers in Drip Irrigation  
Tapi River : Principal Natural Features  
Tapi's tributaries: Girna, Bori, Anjani rivers  
Bordering Nashik that receive high rainfall

## Situation in June – July 2005

**Land had gone totally dry because of poor or no rainfall**

**Water level gone down drastically in wells**

**Improper growth of crops because of insufficient rainfall**

**There was no water for Irrigation and drinking purposes**





## General Approach to Problems and its effect

### Conventional response to such situations :

- Digging New bore-wells
- Provide temporary water supply schemes
- Supply water through tankers

### Limitations of such solutions

- Temporary in nature and does not provide a lasting solution
- Limited or no asset creation
- Scarce capital not efficiently utilized

*Need to shift from “a supply driven approach to a demand driven approach”*



## 2005 - Was an year of Paradox For JALGAON



Bhokar Bari Medium Project

- Jalgaon : Grappling with water scarcity due to no rains and insufficient stock of water in the reservoir



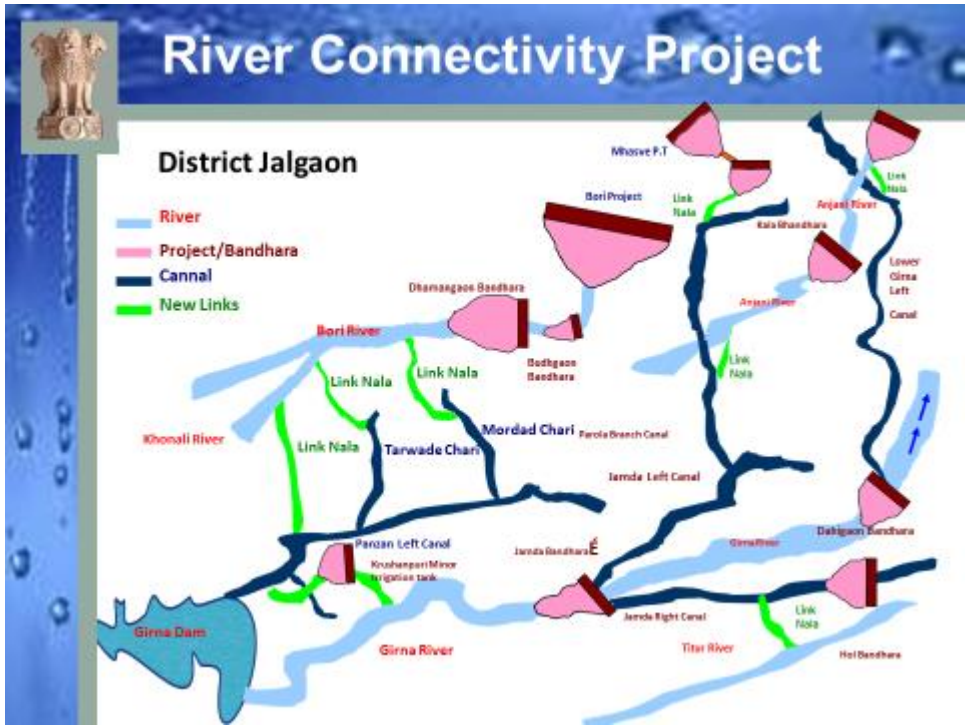
Girna Dam in Nashik district bordering Jalgaon was on the verge of overflowing



Girna Dam

*An opportunity to think differently....*

*Ideal condition for exploring a River Linking Project.*





## River linking – a lasting solution to a perennial problem

*"Of all the social and natural crisis we face, water crisis lie at the heart of our survival" - Director General of UNESCO*

- ❖ Inter linking of rivers using the existing natural Nallas and Canals to fill up the reservoir
- ❖ Channelling the surplus water to underfed areas was identified as a strategy to solve the perennial problem of droughts and floods

*Necessity is the Mother of All Inventions*



## Project Objectives

- Providing water for drinking as well as irrigation purposes by diverting excess overflowing water
- Recharging of ground water table
- Filling up of empty reservoirs
- To create a long term and sustainable solution





## Challenges and Problems

How to bring the overflowing water of Girna River to other rivers?

Magnanimity of the tasks in view of time constraints and scale

Issues of Land Acquisition

Project structuring, approval and funding

Mobilising support of stake holders – Politicians, Community, Departments

Co-ordination with multiple implementing agencies like Irrigation Dept, Municipalities etc



## Implementation :Strategies Adopted

- Existing canals, drains, nallas etc were utilised to the maximum capacity with minimum possible modifications for e.g. raising canal banks and de-silting
- Use of gravity rather than pumping for diversion of water
- PVC sheets of low cost were laid at leaky portions
- Short Links – searched to divert the higher discharges
- New links dug immediately wherever required
- Diversion of surplus flood water into deficient basin

Girna → Bori, Girna → Titur, Girna → Mhasva, Girna → Anjani

[River linking](#)





## River Linking Routes

Girna Dam-Panzan Left Canal – Water Passage (Nala) – Kanoli River – Bori River – Dhamangaon Bandhara – Budhgaon Bandhara-Bori River -Bori Dam. *Distance: 68 km*

Girna Dam – Girna River-Jamda Bandharas–Jamda Left Canal – Parola Branch link cut Canal – Mhasva Minor irrigation pond– Link Cut – Bhokarbari Medium. *Project Distance: 132 km*

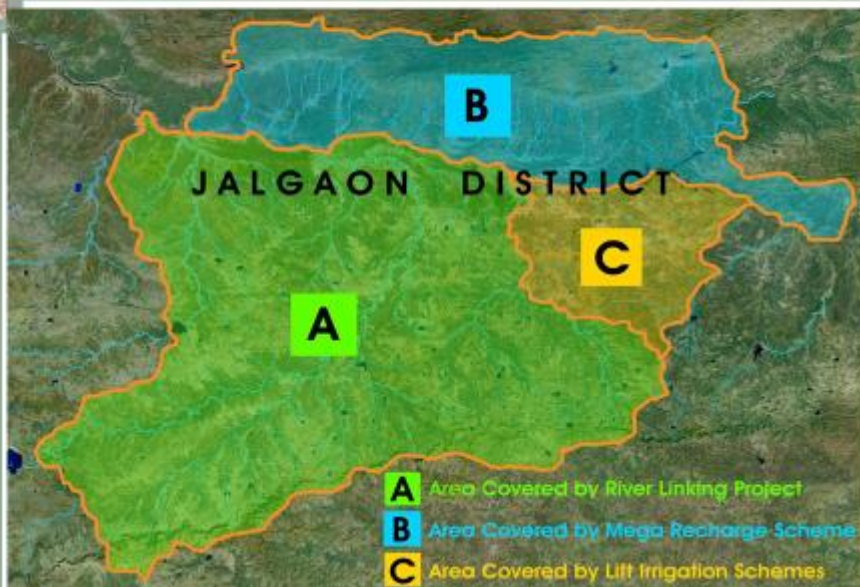
Girna Dam-Girna river-Jamda Bandhara-Jamda Right Canal-Parola Branch Canal –Water Passage(Nala) - Kala Bandhara – Anjani River. *Distance: 127 km*

Girna Dam-Girna River-Jamda Bandhara-Jamda Right Canal-Water Passage (Nala) – Titur River–Hol Bandhara–Balad Bandhara–Wadgaon Bandhara-Titur River. *Distance: 84 km*

Girna Dam- Girna River-Jamda Dam-Girna River-Dahigaon Bandhara-Lower Girna left Canal-Water Passage (Nala) -Anjani River-Pimri Bandhara. *Distance: 186 km*



## Jalgaon District







## River Linking Project : An insight into implementation

### ***Work Done !***



## Jalgaon District “River Linking Project”

### ***Work Done***



To divert excessive overflowing water,  
the work of stone breaking and digging was carried  
out on war footing to create additional channel



## Jalgaon



## Jalgaon District “River Linking Project”

Work Done





## Jalgaon District “River Linking Project”

Work Done



## Jalgaon District “River Linking Project”

Work Done







## Jalgaon District “River Linking Project”

Work Done



## Jalgaon District “River Linking Project”

Work Done





## Jalgaon District “River Linking Project”

Work Done

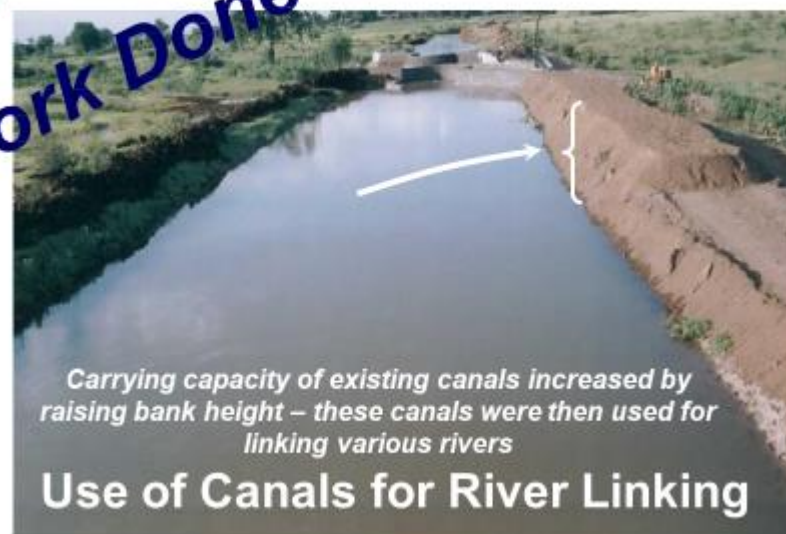


*Canal carrying capacity increased by widening*



## Jalgaon District “River Linking Project”

Work Done



*Carrying capacity of existing canals increased by raising bank height – these canals were then used for linking various rivers*

**Use of Canals for River Linking**



## Jalgaon District “River Linking Project”

**Work Done**



*Panzhan Left Canal was cut here to divert Girna's water in Kanholi river and then Bori river through Big Nala (water passage)*



## Jalgaon River Linking Project

**Post Project Scenario**







## Jalgaon River Linking Project



← **Before**



**After** →



## Jalgaon River Linking Project



*Water overflowing the Weir*



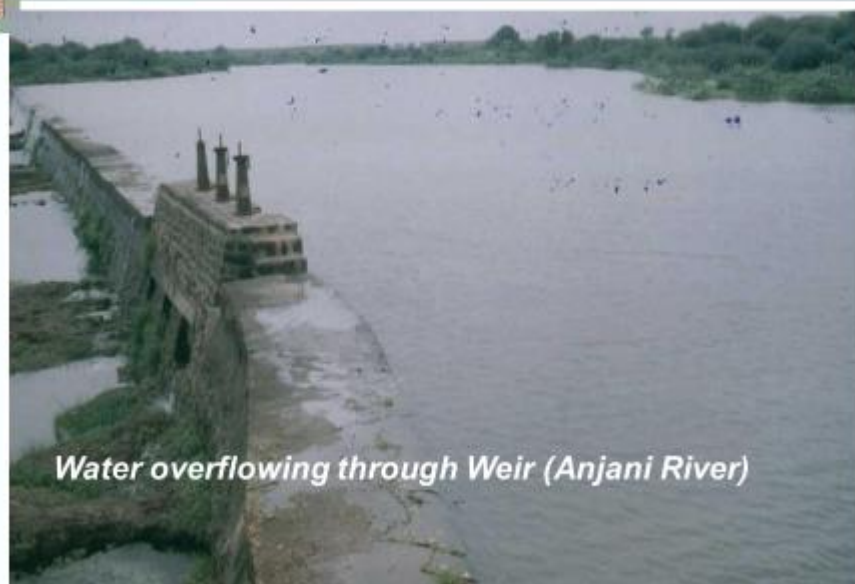
## Jalgaon River Linking Project



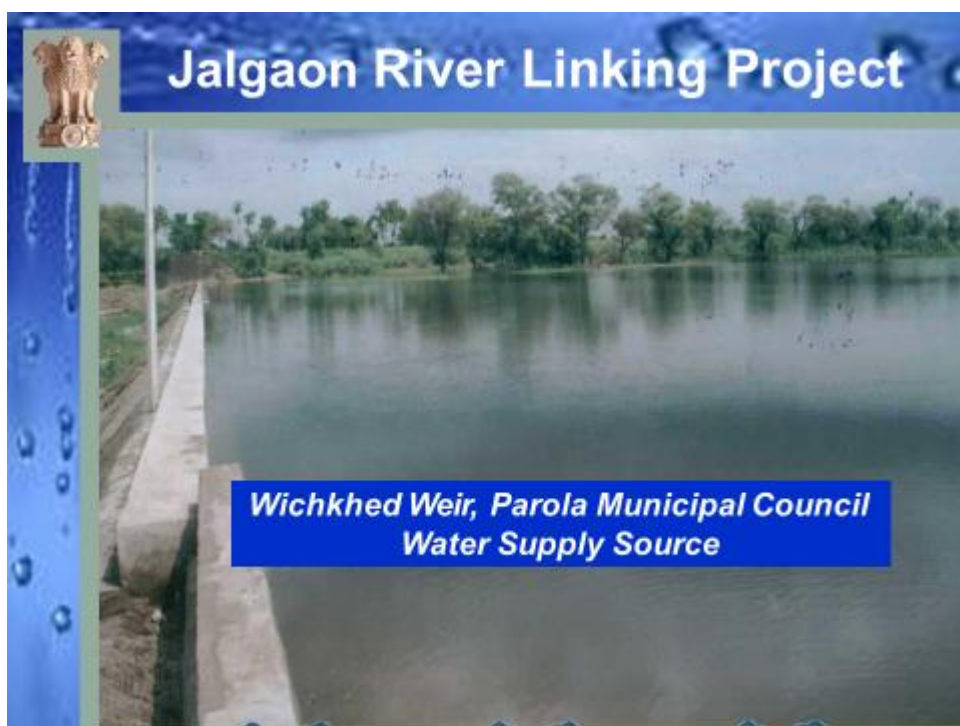
*Village pond filled up using Girna River water  
(Rotwad Tal. Dharangaon)*



## Jalgaon River Linking Project



*Water overflowing through Weir (Anjani River)*







## Jalgaon River Linking Project



*Water overflowing through Weir, Dahiwad Tal. Amalner, Dist. Jalgaon*



## Outcomes : Long term sustainable solution



*Helped solve the drinking water problem of 5 municipal councils and 128 villages (dependent population = 8,23,500)*



*Increased water table in some Tahsils (even after less rainfall)*

*&*

*over 16,000 wells recharged as endorsed by GSDA( Groundwater Survey Development Agency of Govt. of Mah), in its report*

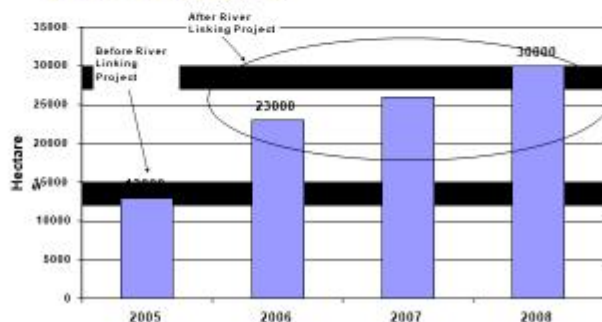


## Area under cultivation more than doubled



**Life saver for almost lost crops!**  
Thousands of hectares of additional land irrigated; highest irrigation in the history of Jalgaon (about 70% more irrigated area) – even though 30% less than average rain fall

**Area under irrigation:**



## Increased water available for different uses



**This water filled:**

- 2 medium projects,
- 5 M.I. projects, and
- 700 percolation tanks, K.T. weirs, farm ponds etc.



**Total water stored: 4486 Mcft (127Mm3)**  
**Cost of this water : Rs. 11.2 Crs**



**Saved approximately Rs. 9 Crs of Water Scarcity Funds**

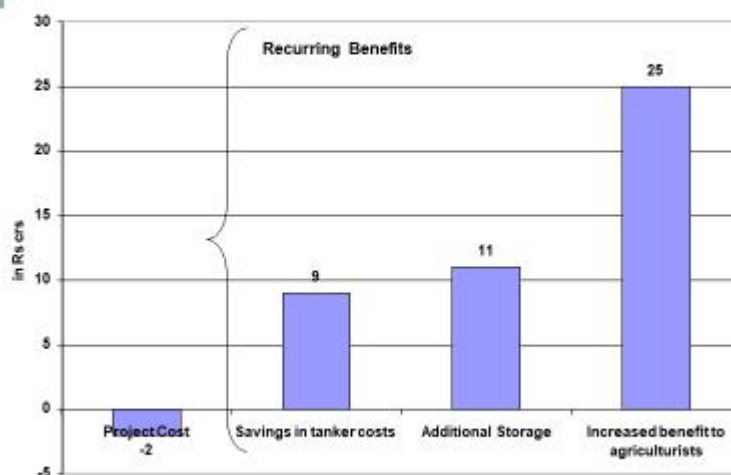


## Multifold Economic Benefits

- Improved economic condition of farmers
- Prohibited migration of local & poor people in search of jobs
- Saved huge expenditure which would have been incurred to provide employment under Employment Guarantee Scheme of Govt.
- Repaired canals – which further reduced seepages and other losses
- Total benefits: Rs. 40-45 Crs, as per rough estimates – in one year only and these benefits are recurring every year.



## Economic Benefits from the project



These outcomes establishes its sustainability





## Measuring the Outcome : *Project Benefits validated by an Independent survey*

### **SOCIO-ECONOMIC SURVEY:**

*by JalaSRI, a Watershed Surveillance and Research Institute (a third party agency)-*

*Conducted survey of 840 households in 42 villages (out of 300 villages) in year 2007*

- 84.52% are in favour of river linking efforts.
- 53.92% farmers noticed considerable rise in water levels of their wells.
- 64.64% people have positive approach towards Govt. Agency
- 26.15% households actively participated in execution of the links contributing to 2142 man-days.
- 42.42% people reported increase in their employment opportunities
- Project is not only successful but also sustainable. Its benefits are still being enjoyed by the people.
- This project is positively received by all sections of society



## Key Success Factors



## Resource Convergence

Converging resources of different agencies for a common cause :

Department/ Sections	Source / Purpose of expenditure
Jalgaon Collectorate	Funds allotted to tackle problems in times of water scarcity (Head : 2245)
Irrigation Department	Survey, repair & maintenance of dams and canals
Municipal Corporation / Councils	Internal resources for augmenting water availability for drinking
MP / MLA Local Area Development Scheme	For various developmental works within their respective jurisdiction.
Community	Contribution of Land and Labour



## Unanimous Community Support

- Local population involved in the planning process and their suggestions were evaluated and responded to
- Landowners easily parted with portions of their land for river-linking without asking for land compensation.
  - River linking made the land remaining with them arable and hence their economic value added
- Local population offered their labour voluntarily for completion of the project



## Replicability



## Replicability

- Govt. of Maharashtra (GoM) has already issued order to implement it in all the districts of Maharashtra
- River Linking approved as a regular scheme under DPC by Govt. of Mah.
- Districts in Maharashtra and few other States have started implementing similar projects to address water scarcity
- Dept of Adm Reforms, Gol identifies it as **MODEL PROJECT** & directed copies of this project to be sent to Chief Secretaries of all states, all the Secretaries (Admn reforms), Secretaries (Irrigation) of all the states, 100 copies to Parliament Library & 28 ATI's (Administrative Training Institute) in the Country for wider dissemination and replication
- Hon. Chief Minister of Rajasthan had invited for a presentation on this initiative and to share the experience/ learning so as to replicate the same in Rajasthan



## Replicability and its Relevance

- Problem of unequal distribution common in the state and in the country as a whole
  - Potential for such projects is always there
- The budgetary support for such projects can stimulate thinking on similar lines
- Project a success because of stakeholder consensus; replicability should also be for building consensus and participatory approach in planning



## Role of the Collector

- Finding an opportunity in a problem – Thinking out of the Box
- Converging the interest of different stake holders to a common cause
- Conceptualisation, Project Structuring, Approvals
- Getting the funds from Scarcity Head
- Diligence in planning and execution
- Focus on sustainability
- Building consensus amongst all
- Convincing the land owners to partner the cause
- Filling up of the institutional vacuum



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- Filling up of the institutional vacuum



## Support and Appreciation from All



Project Presentation to the  
**H.E. Smt. Pratibhatai Patil** (President of India) and  
**Hon. Sh. Sharad Pawar** (Union Minister for Agriculture)  
by Vijay Singhal, IAS , Collector Jalgaon



# NGGWS – Webinar Report



## Presentation to Hon. Chief Minister and Hon. Dy. Chief Minister



## Project Recognition

- Received a very prestigious "PRIME MINISTER AWARD FOR EXCELLENCE IN PUBLIC ADMINISTRATION" with the hands of Hon. Prime Minister of India
- The project outcomes appreciated by President of India H.E. Smt Pratibhatai Patil.
- Appreciation by Hon. Sharad Pawar & Hon. C.M. of Maharashtra.
- Dept of Adm Reforms, GoI identifies it as MODEL PROJECT & directed me to send copies (350 in all) of this project to Chief Secretaries of all states, all Secretary (Admn reforms), Secretaries (Irrigation) of all the States, Parliament Library & 28 ATIs (Administrative Training Institutes) in the Country for dissemination and replication.
- Govt. of Maharashtra issued order to implement it in all the districts of Maharashtra.
- Attended International River Symposium 2006 at Brisbane, Australia & presented there "Jalgaon River Linking Project".
- Delivered a keynote lecture on this project at an International Conference in Macau, China in 2007.
- Provided lead discussion and presented innovative work on Jalgaon River Linking project at State University of New York, Albany, USA and Pennsylvania State University, University Park, USA in October, 2009
- Invited by the then Chief Minister of Rajasthan, Hon. Smt Vasundhara Raje to share the experience. She also appreciated the efforts taken.
- Received Dr. Babasaheb Ambedkar National Fellowship Award given by National Bhartiya Sahitya Academy for river linking project.





## Sustainability



### Designed to be sustainable

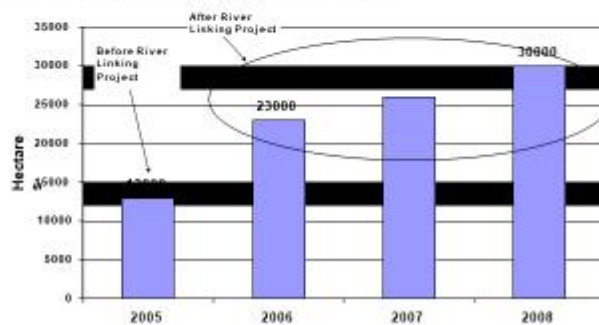
- Interlinking achieved using existing natural drainage systems and canals
- Height of existing canals raised to accommodate higher discharge
- Use of gravity rather than pumping for diversion of water
- Participatory approach: involvement of biggest stakeholders
- Demand driven approach rather than supply driven



## Evidence of sustainability

Even during scanty rainfall, the ground water table has not depleted considerably. The local population could utilise water from wells instead of depending on tanker water supply.

- The area under irrigation continues to expand as water availability in regions which hitherto were drought-prone. There is enhanced agricultural activity on account of this initiative.
- Benefits are still being enjoyed by the people



## Jalgaon River linking project

“JAL HI JEEVAN”

Thank You



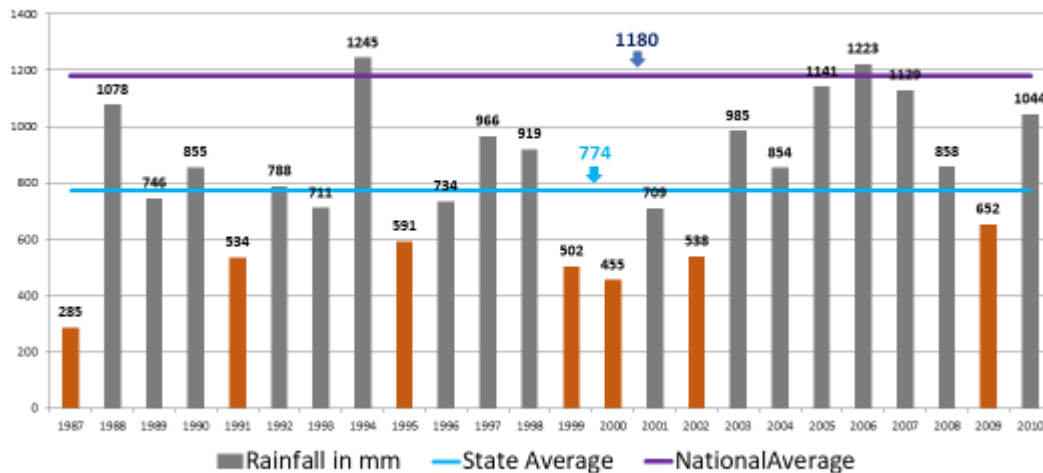
## ANNEXURE – II – PRESENTATION – “INNOVATIVE PARTICIPATORY DRINKING WATER DELIVERY APPROACH IN RURAL AREAS” GOVERNMENT OF GUJARAT



Gujarat was awarded PM Award for excellence in Public Administration for the initiative. The initiative pertained to creation of an institution to redress a long standing, severe and persistent problem.

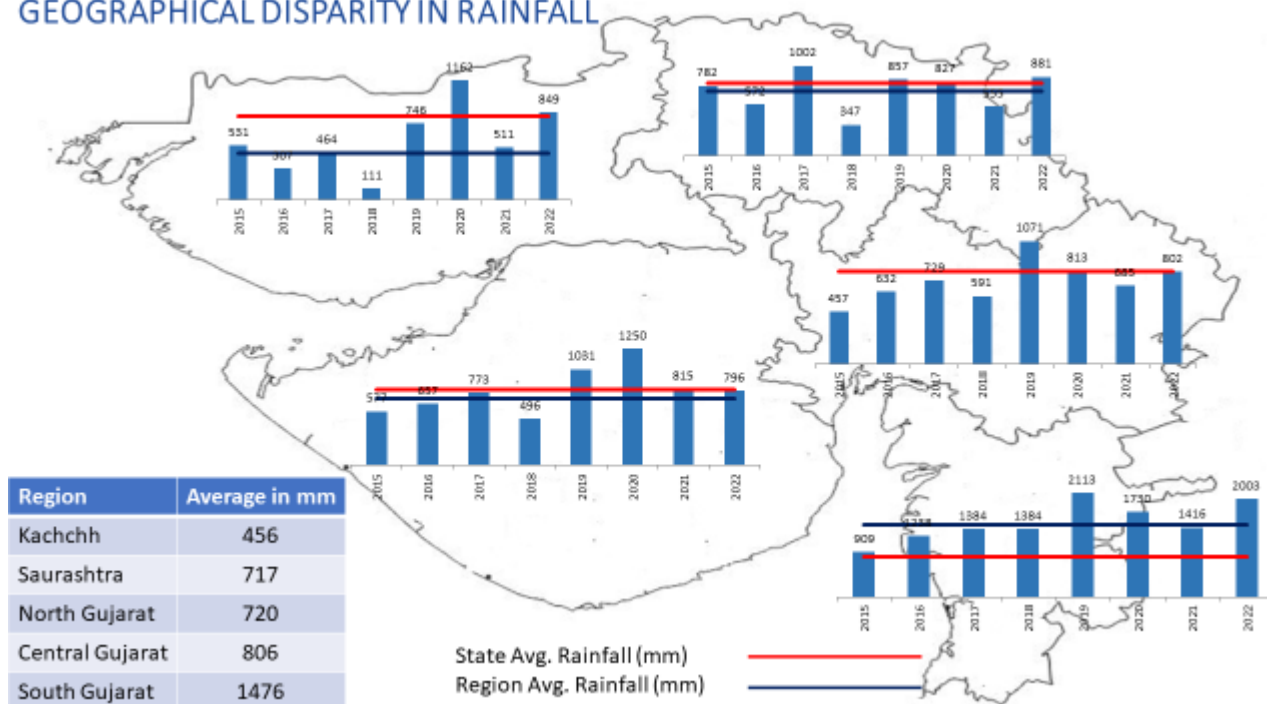
**The Solution was a transformative one. 17 years down the line, it gave a transformative agenda at national level in the name of JJM. To understand the transformation, we need to go back in the context of 2001 .....**

## UNEVEN RAINFALL

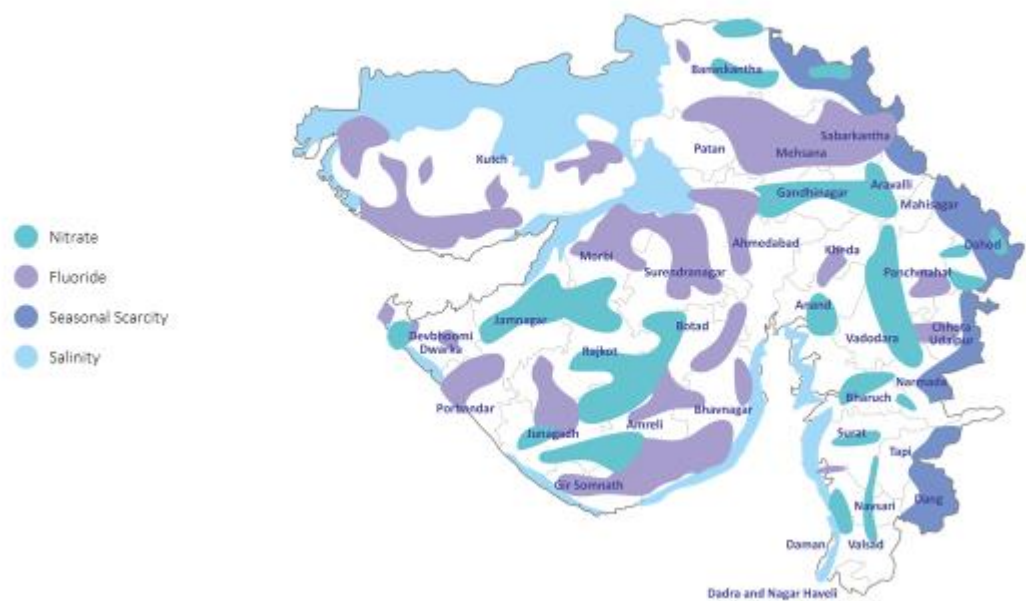


- Uneven rainfall pattern -Some years there are flash floods while in some year there is scarcity.
- Less ground water recharging particularly in Saurashtra, Kutchh and eastern hilly regions .

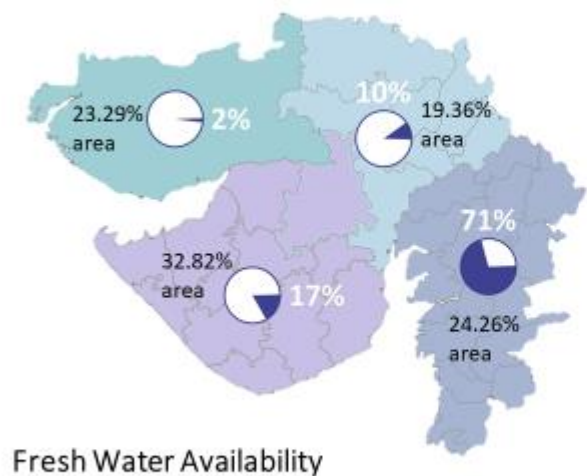
## GEOGRAPHICAL DISPARITY IN RAINFALL



GROUND WATER QUALITY PROBLEMS - GUJARAT



Uneven Distribution of Water resources



	Falken Mark Indicator (Per capita sustainable water availability)
INDIA	1380
GUJARAT	855
Surface Water Distribution	
South & Central Gujarat	71%
North Gujarat	10%
Saurashtra	17%
Kutch	2%



## Gujarat- A water scarce State. Those were the Days !!

- ◆ Recurrent droughts
- ◆ Water Quality Issues in >50% habitations.
- ◆ Water supply to scarce area especially in summer or drought period by Tankers and Trains. In 2000-01 - 9500 villages, 83 town and cities were given water through tankers.
- ◆ Tanker lead was as high as 90 kms
- ◆ Mass migration of human and cattle running in tens of thousands
- ◆ Drudgery of fetching water from long distance
- ◆ In 2000- 2001 around 9,500 villages, 4 metropolitan cities and 79 towns faced acute water shortage
- ◆ Losses in agriculture production estimated at more than Rs.4000 crore per annum
- ◆ 6 months every year of district and state administration would go in water management



## Gujarat- A water scarce State. Those were the Days !



# The Challenge: How To Permanently Solve The Challenge Of Access To Drinking Water

Beginning with Year 2001, Gujarat took major initiatives towards access to Water, Optimisation And Use Efficiency, Inter-basin Water Transfer To Create Sustainable Water Sources. However, Infrastructure alone does not guarantee full solution. It needed an Institution to solve problem of hundreds of years.

## Initiative- Formation of SPV

---

- WASMO was Created by Govt of Gujarat in 2001 as an autonomous organization
  - A Special Purpose Vehicle to facilitate community-managed drinking water facilities in rural areas of Gujarat
- Initially piloted with assistance of Netherlands in 82 villages of Bhavnagar district and subsequently scaled up in 1260 earthquake-affected villages of Gujarat
- Looking into social mobilisation movement brought by WASMO, Govt of Gujarat made it responsible to facilitate community-managed programme in all districts of Gujarat (2004)

### WASMO's Vision :

Working towards drinking water security and habitat improvement by empowering communities to manage their local water sources, drinking water supply and environmental sanitation

### Philosophy :

- Users are the best managers
- Building partnerships and working together

---

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## WASMO - Key Objectives

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- **Empowering communities** to plan, manage, operate, maintain and own their water supply and sanitation facilities
- **Ensuring participation** of communities in water management led by women
- **Process-based, demand-driven** program
- Attaining drinking water **security and sustainability** through a combination of local and bulk water supply systems and village level infrastructure
- Encouraging communities to adopt **best practices** on local water resource management, including rainwater harvesting
- **Bridging the knowledge gap** amongst communities on water resource management, water conservation, safe drinking water, hygiene and sanitation issues

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## Key Differentiators of WASMO approach

- Software activities and need assessment within the village through “Gram Sabha” and IEC activities
- Schemes are designed and approved by Village Water & Sanitation Committee (VWSC) – Village Action Plan
- Execution of Scheme by VWSC – Tender process, LOI, LOA, agreement, contract management, penal action etc. by VWSC
- Cash management, handling contractor payment by VWSC
- For quality control of work the Material testing, sampling by VWSC through national laboratories
- 10% community contribution is collected by VWSC
- After completion scheme is operated and maintained by VWSC

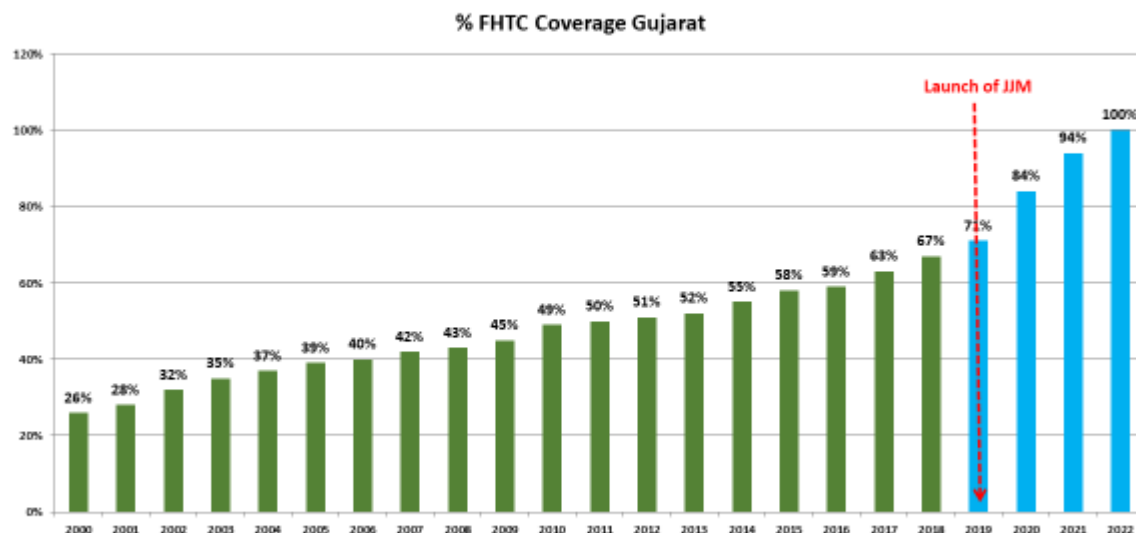
13

## Outcome of Initiative

Sr. No.	Particulars	Details	
1	Total VWSC formed	18,187	
2 a	Total members of VWSC	2,03,941	
2 b	Total women members of VWSC	1,09,521 (53.70 %)	
2 c	VWSC with 100% women members	596	
3	Total community contribution	Rs. 201.28 Cr	
4	Assets Created		
	Elevated Storage	9,141	
	U/G storage	7,956	
	Pipeline network	> 1.25 Lakh Km	
5	No. of Villages where Water Tariff Mechanism established	14,205	
6	Schemes	Nos.	
	Total Schemes Implemented	30,758	Rs. 5,635.24 Cr
	No of Villages / Hamlets covered	18187 villages	17805 habitations
7	Total Rural Household Tap Connectivity in State	100%	



## Outcome of Initiative



## WASMO's Strength : Sustainability

- Source sustainability:
  - Conjunctive use of water
  - Strengthening of local source
  - Dual water supply
- Institutional sustainability
  - Capacity building
  - Facilitation
  - Follow up support
- Training
  - Training to village level operators through ITI
  - Toolkits for daily operations

- Financial sustainability
  - Corpus generation
  - O&M and tariff mechanism
  - Performance based incentive
- Technologies
  - Linkages for O&M
  - Simple technology with availability of spares
- Incentive to VWSC
  - Pani Samiti Awards to engage community (State level, Zonal level & District level)
  - One time O&M incentive by Government – 10% of project cost

## Evaluation data (2007 study)

- Project expenditure & financial issues discussed in Gram Sabha: **88.5%**
- Display of project expenditure details in public place: **77%**
- Gram Sabha convened more than 5 times during project cycle: **90%**
- Access of water at household level increased from **17.8%** to **75.6%**
- Satisfaction with improved water service: **81.4%**
- Improvement in hygiene practices among school children: **63%** washing hands after toilets and before meals, **96%** cutting nails regularly
- Users satisfied with the work of Pani Samiti: **96.89%**
- Grievance redressal quick in **99.6%**

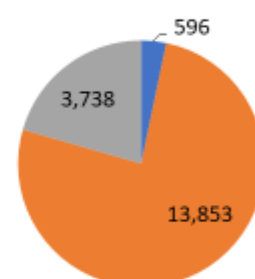
As per new JJM guidelines, now 100% approval by Gram Sabha for certification of Har Ghar Jal. Gujarat has got 11434 Har Ghar Jal certification by Gram Sabhas out of 18187 villages.

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## Myths broken...

- Community incapable of bearing responsibilities
- Villagers are unwilling to contribute
- Gram Panchayats unable to implement construction
- Gram Panchayats unable to maintain fiscal discipline and transparency
- Villagers not willing to pay for O&M
- Water is a free commodity & responsibility of Government
- Villagers do not understand the issue of water quality
- Conflicts difficult to resolve
- Piped water supply will lead to neglect of local sources

- Myth: Conservative society; women have no role to play



■ 100% ■ 50%-100% ■ <50%

Participation of Women in VWSC

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## Recognitions



**Thank You**

## ANNEXURE – III – LIST OF PARTICIPANTS



### --- LIST OF ATTENDEES ---

#### NATIONAL GOOD GOVERNANCE WEBINAR SERIES (NGGWS)

#### 9<sup>th</sup> Webinar on PM's Award Winning Initiatives under the theme 'Jal/Water Management'

(Dated – 30<sup>th</sup> December 2022)

Time – (1200 Hrs – 1300 Hrs)

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6.	2510 050 0380	eoprrdkeshampeta@gmail.com
7.	2510 050 0380	eejind@gmail.com
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