

# National Centre for Good Governance

23rd September, 2024

#### Mandate to promote good governance

## **ABOUT US**

• 2014 Established as an apex-level autonomous institution

Transferred to the 2017 Department of Administrative Reforms & Public Grievances (DARPG).

NCGG registered as a society with head office in New Delhi.



Conducting training/ capacity building at both National and International level on Public Policy & Governance.



To serve as a think tank for governance and policy reform initiatives & carrying out studies on issues relating to governance.



Organizing consultations, workshops, seminars, webinars, symposia to promote improved governance.



Undertaking initiatives for citizen centric governance & encourage the adoption and replication of innovative ideas and best practices.

#### **ABOUT US**

#### सत्यमेव जयते Government of India NCGG National Centre for Good Governance The Tench Beance of Good Governance

#### **Governing Body**

The National Centre for Good Governance (NCGG) is governed by the Governing Body under the Chairmanship of Cabinet Secretary to the Government of India.



NCGG has a Management Committee with Secretary, Department of Administrative Reforms & Public Grievances, Government of India as the Chairperson.

#### **Director General**

The National Centre for Good Governance (NCGG) is headed by the Director General.





Mussoorie Campus Cozy Nook Complex, Mussoorie, Uttarakhand

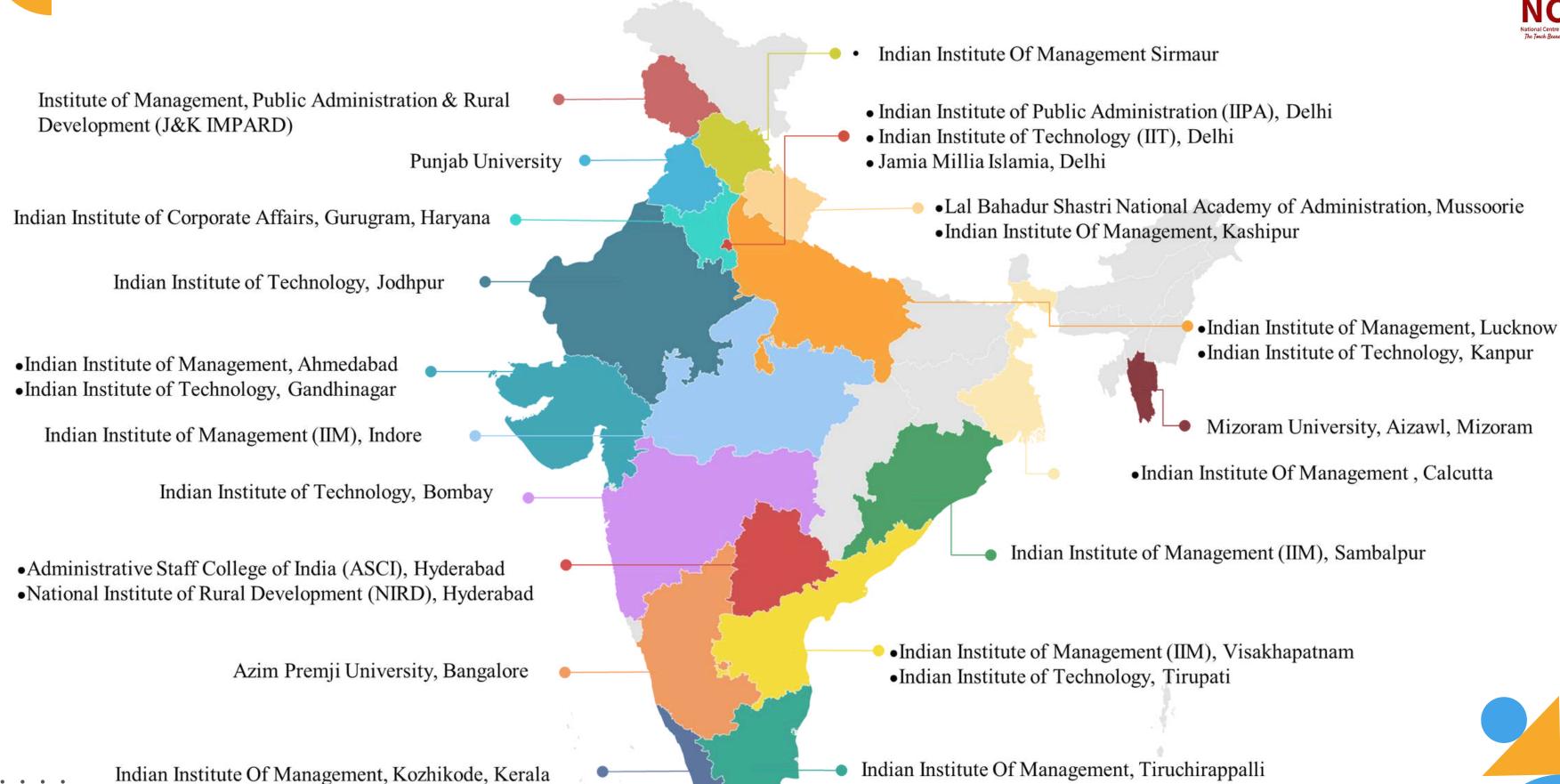
## NCGG - International Capacity Building Programs





### NCGG's National Good Governance Collaborations







# INTERNATIONAL CAPACITY BUILDING PROGRAMMES





2018-19
5 programmes for 1 country

2023-24

Scaled up to **47** programmes for **34** countries

Trained more than **5000** civil servants from over **34** countries

MoUs with Bangladesh, Maldives, Gambia & Cambodia NCGG promotes India's governance model globally through webinars covering

54 countries

#### STRUCTURE OF TRAINING

सत्यमेव जयते Government of India

The programme comprises two key components: academic training and field & heritage visits, structured over a span of two weeks.



#### Phase - I

The first week includes classroom sessions with esteemed bureaucrats and academicians.



#### Phase - II

Participants embark on enriching field visits to premier institutions, district attachments, training institutes, and historical landmarks.



#### **Group work**

The participants share their insights and experiences through group presentations, highlighting replication from India's governance model.









11 Improving Service
Delivery & Effective
Redressal of Public
Grievances





Investment Facilitation: 06
PM Gati Shakti Scheme



02 Administrative Reforms in India: New Paradigms in Governance



Panchayati Raj

Svamitva Scheme 07

03 GeM: Bringing
Transparency in
Government Procurement



Major Thrust Areas of Training



Digitization of **08** Land Record

**04** Making of Aadhar: A tool for Good Governance



Anti-

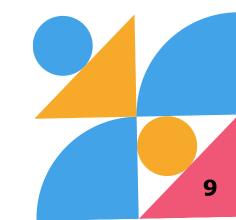
**Anti- Corruption Strategies 09** 

**05** Ayushman Bharat Pradhan Mantri Jan Aarogya Yojana





Poverty Alleviation **10** initiatives in India



#### **ACADEMIC ATTACHMENTS**



#### **Central Institutes**



Lal Bahadur Shastri National Academy of Administration, Mussoorie



Indira Gandhi National Forest Academy, Dehradun

#### State Training Institutes



Haryana Institute of Public Administration (HIPA), Gurugram



Mahatma Gandhi State Institute of Public Administration, Punjab

#### **District Administration**



District attachment at G.B. Nagar, Uttar Pradesh



District attachment at Haridwar, Uttarakhand





## CAPACITY BUILDING PROGRAMMES - INTERNATIONAL



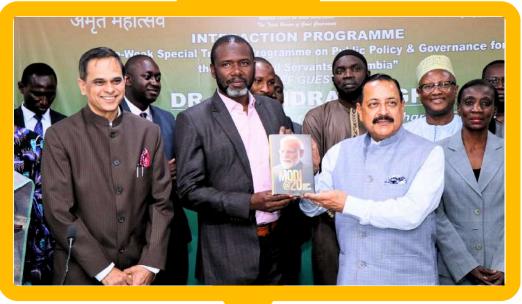














No. of Programmes: 72

Civil servants trained: 2642

Milestone achieved: Training of 2500 civil servants under the MoU for training of 3300 civil servants of Bangladesh.

#### **Maldives**

No. of Programmes: 33

Civil servants trained: 1039

Milestone achieved: Milestone achieved for training of 1000 civil servants under the MoU with Maldives.

#### Gambia

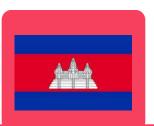
No. of Programmes: 5

Civil servants trained: 120

MoU for capacity building of 100 civil servants of Gambia including all Permanent Secretaries.

#### CAPACITY BUILDING PROGRAMMES - INTERNATIONAL

















No. of Programmes: 6

Civil servants trained: 226

**MoU** for Capacity Building of civil servants signed in **April** 2024.

#### Sri Lanka

No. of Programmes: 5

Civil servants trained: 174

The Secretary to the Prime Minister alongwith 14 other senior officials have attended the 1st batch of the programme. SLIDA proposed to sign an MoU.

#### **Multi-Country**

No. of Programmes: 3

Civil servants trained: 98

**Batch 1: Seven** African countries participated.

**Batch 2: Eleven** FIPIC/IORA countries participated.

**Batch 3: Ten** LAC countries participated.



## CAPACITY BUILDING PROGRAMMES - INTERNATIONAL







#### **Tanzania**

No. of Programmes:

Civil servants trained: 39

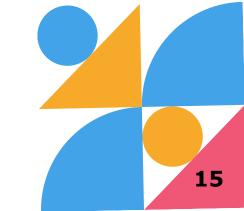
39 officers from various Tanzanian ministries, including the National Roads Agency, Ministry of Energy, Planning Commission, Railway Corporation, attended the programme.

#### **Myanmar**

No. of Programmes: 4

Civil servants trained: 97

These programmes were attended by 97 District Collectors/ Township Administrators of Myanmar.



# PROJECTS CARRIED OUT COLLECTIVELY BY THE CIVIL SERVANTS



01

#### Bangladesh

- Vision Bangladesh 2041
- Urban Governance
- Social Safety Nets
- Digital Bangladesh
- Combating Corruption
- District Administration
- Public Grievance Redressal
- Land Management
- Meritocracy





#### **Maldives**

- Vision Maldives 2031
- Smart and Resilient Maldives
- Digitalization in Education
- Health, and Service Delivery
- Civil Service Reforms
- Combating Corruption
- Strengthening RTI
- Enhancing Transparency and Accountability.

03

#### Cambodia

- Women's Leadership
- Infrastructure
- Social Welfare
- Civil Servants Capacity Building
- Digital Governance
- Recruitment Improvement
- Enhancing Public Service Delivery and Satisfaction.





**Gambia** 

• Digital Economy in Gambia

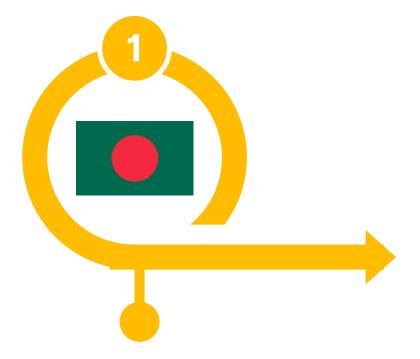
 Public Communication, Environment

Climate Change, among others.

02

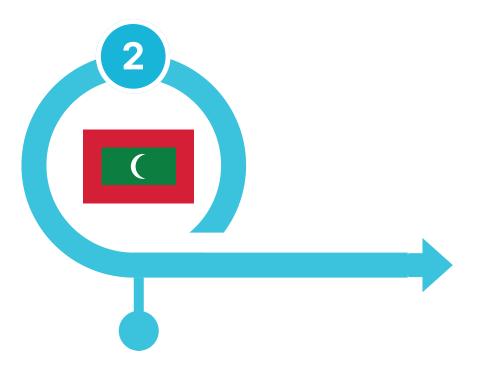
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#### **LEADING ALUMNI**



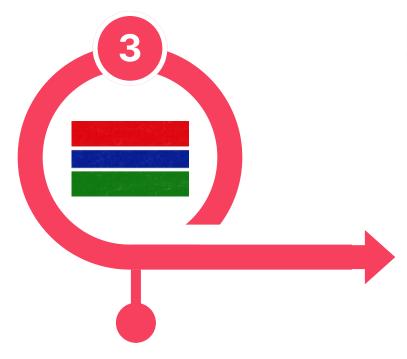
#### Bangladesh

- Hon'ble, Ms. Ismat Ara Sadique, MoS, MoPA;
- Mr. Mohd. Alim, Secretary to the PMO;
- Mr. Tofazzal Hossan, Principal Secretary to Hon'ble PM, Bangladesh
- Mr. Humayun Kabir, Secretary, Ministry of Railways, Govt. of Bangladesh
- Mr. Mohd. Hamid, JS, MoPA;
- District Collectors / Deputy
   Secretaries / Up-Zilla Nirbahi
   Adhikaris have participated



#### **Maldives**

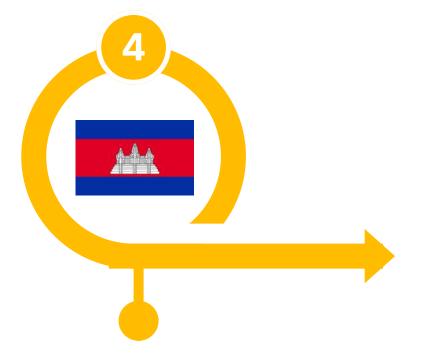
- Mr. Aly Shameem, Former President, Civil Service Commission, Maldives;
- Mr. Mohd. Nasih, President, Civil Service Commission, Maldives;
- Ms. Fathimath Amira, Former Commissioner, Civil Service Commission;
- Mr. Mohamed Farshath, Secretary General, Maldives Media Council, Male;
- Mr. Ahmed Ali, Permanent Secretary, Minister of Education;
- Ms. Fathimath Hilmy, Permanent Secretary, Ministry of Higher Education;
- Mr. Idrees Ismail, Secretary General, Information Commissioner's Office, Maldives;



#### **Gambia**

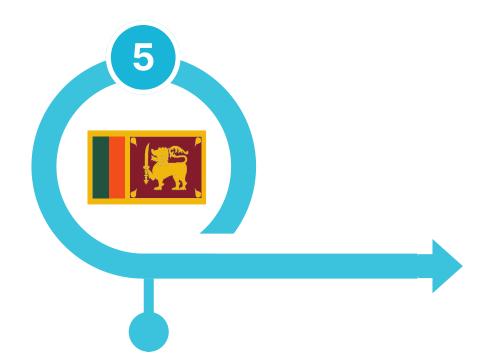
- Mr. Mustafa Jawara, High Commissioner of Gambia to India
- Mrs. Jainaba Jagne, High Commissioner of Gambia to India
- Mrs. Awa Jow Auber, Vice Chair, PSC
- Ms. Aji Fatoumatta Joof, First Secretary, Gambia High Commission
- Mr. Patel Jah, Permanent Secretary, O/o President
- Mr. Lamin F. Jawara, Permanent Secretary, Personnel Management Office
- Mr. Muntaga Momodou Sallah, Permanent Secretary, Ministry of Lands and Regional Government, Gambia.

#### **LEADING ALUMNI**



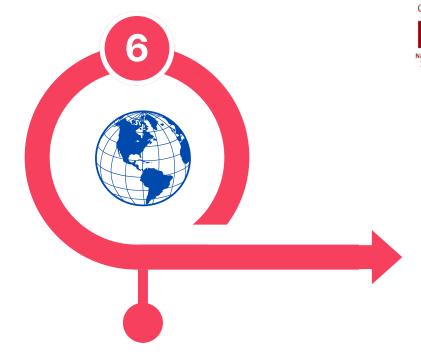
#### Cambodia

- Ms. Long Sophally, Secretary of State
- Ms. Som Many, Vice President of Department of Women Affairs
- Ms. Man Ratana, Director of Takeo Provincial Department of Women's Affairs
- Ms. Meng Kimhuoy, Director of Banteay Meanchey, Provincial, Department of Women's Affairs
- Ms. Chan Thavy, Director, Department of Pailin
- Ms. Krang Sithavy, Director, Department Siem Reap, Province
- Ms. Mali Sokny, Director of Mondolkiri Province



#### Sri Lanka

- Mr. Anura Dissanayake, Secretary to the Prime Minister of Sri Lanka
- Dr. Dharmasri Kumaratunge, Secretary, Ministry of Technology
- **Dr. Avanti Perera**, Deputy Solicitor General, Attorney General's Department
- Mr. T.A.D.D. Premarathna, Director, Dept. of Project Manager & Monitoring, Ministry of Finance & Economic, Stablilization
- Mr. W.M.G. Kumarathunga, Director of Government Revenue, Government Revenue Unit Presidential Secretariat
- Mr. Pradeep Yasarathna, Secretary, Ministry of Public Administration, Ministry of Public Administration, Home Affairs & Local Government



#### **Multi-Country**

- Mr. Lamin F. Jawara, Permanent Secretary, Personnel Management Office, Gambia
- Mr. Ismael Issa Suleiman, Protocol Officer, Ministry of Foreign Affairs, Eritrea
- Mr. Flavian Massago Laizer, Director Arusha City Council, Tanzania
- Mrs. Etmet Assefa Asamrie, Presiding Judge, Federal Supreme Court of Ethiopia
- Mr. George Macharia, National Water Harvesting & Storage Authority, Kenya
- Mr. Aimable Ndayirukiye, Advisor, Ministry Of Foreign Affairs and Development Cooperation, Burundi
- Mr. Arvin Singh, Industrial Relations Coordinator, Fiji

# LETTER OF APPRECIATION DEPUTY PRIME MINISTER OF CAMBODIA





Phnom Penh, 07 June 2024

#### Shri V. Srinivas, IAS

Secretary, DARPG & Director General, National Centre for Good Governance (NCGG), Government of India. 9th Floor, NDCC - II Building, Jai Singh Road, New Delhi, Delhi - 110 001

Subject: Appreciation Letter for the "4th Training Programme on Public Policy and Governance for the Civil Servants of Cambodia"

Nation Religion King

#### Dear Shri V. Srinivas,

I am writing this letter on behalf of the Ministry of Education, Youth and Sports (MoEYS) to express our deepest appreciation for the valuable training provided by the National Centre for Good Governance (NCGG), India. The training, which took place from 26<sup>th</sup> March to 06<sup>th</sup> April 2024, has proven to be immensely beneficial to our officials. We would also like to extend our gratitude to **Dr. B. S. Bisht, Dr. Sanjeev Sharma, and Shri Brijesh Bisht** for their invaluable contributions as facilitators of this training program.

The collaboration between MoEYS and NCGG has been instrumental in enhancing the skills and knowledge of our officials, enabling them to contribute more effectively to the development and progress of our education system. The training program covered a wide range of topics, including governance practices, policy implementation, capacity building, and study tours, which are critical areas for us to focus on.

We would like to commend NCGG for their exceptional expertise, professionalism, and commitment throughout the training program. The trainers demonstrated a deep understanding of the subject matter and effectively imparted their knowledge to our officials. The interactive sessions, practical exercises, and case studies provided a comprehensive learning experience, enabling our officials to acquire new skills and perspectives.

The impact of this training program on our officials' professional growth and our organization's overall performance cannot be overstated. They have gained valuable insights into best practices, innovative strategies, and effective governance models that will undoubtedly contribute to the advancement of the education sector in our country.

We would like to extend our sincere gratitude to NCGG for their support and cooperation in organizing this training program. Their commitment to excellence and the successful execution of this initiative have greatly contributed to its success.

On behalf of MoEYS, I would like to express our profound appreciation to NCGG for their invaluable contribution. We look forward to the possibility of future collaborations to further strengthen our capabilities, enhance our governance practices, and continue working towards the betterment of our education system.

Once again, thank you for your dedication and efforts in providing this exceptional training opportunity. We are confident that the knowledge and skills gained by our officials will have a lasting positive impact on our organization.

incerely Yours,

Dr. HANG CHUON NARON Deputy Prime Minister Ministry of Education, Youth and Sports

#### LETTERS OF APPRECIATION FROM SECRETARY TO PRIME MINISTER OF SRI LANKA & HIGH COMMISSION OF THE GAMBIA





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58, Sir Ernest de Silva Mawatha, Colombo 07.

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Shri V. Srinivas Department of Administrative Reforms & Public Grievances, Department of Pension and Pensioners Welfare

Through His Excellency Santosh Jha The High Commissioner of India in Sri Lanka

Your Excellency,

Government of India

Greetings,

I extend my sincere gratitude for graciously hosting a delegation of senior officials from Sri Lanka, including myself, to participate in the 'Capacity Building Programme for Senior Civil Servants' held from February 12th to 17th 2024, at the esteemed National Centre for Good Governance in New Delhi, under your distinguished leadership as its Director-General.

The insights and knowledge acquired during the 5-day Programme, encompassing topics such as initiatives and methodologies promoting good governance, e-governance, innovation, and change management within the government, are invaluable assets to our ongoing public sector reform endeavors.

This intensive week-long initiative, focused on empowering participants with cutting-edge knowledge and tools for designing and implementing effective public policies, undoubtedly contributes to advancing the standards of good governance within our public management systems, all without unnecessary redundancy.

Furthermore, I wish to express my heartfelt appreciation for orchestrating opportunities for us to engage impactful dialogues with Honorable State Minister Dr. Jitendra Singh, Cabinet Secretary Shri Rajiv Gauba, as well as Secretaries and Senior Officials from various key ministries. Such interactions facilitate the exchange and adoption of innovative best practices in governance, enriching our efforts here in Sri Lanka.

Thank you once again for your invaluable support and guidance throughout this enriching experience.

Warm regards.

Apura Dissanayake Secretary to the Prime Minister

CC: (1) Secretary to the President

(2) Secretary, Ministry of Foreign Affairs



#### High Commission of the Republic of The Gambia New Delhi, India

#### HCG/ND/029/(Part VII - 180)

The High Commission of Republic of The Gambia presents its compliments to the Ministry of External Affairs, Government of India in New Delhi, and has the honour to convey the appreciation and gratitude of the Government of The Gambia to the Government of India through the Ministry of External Affairs and in particular the Central and West Africa Division and the Development Partnership Administration II (DPA II) for organising the 2<sup>nd</sup> Special Training Programme on Public Policy and Governance for 25 Permanent Secretaries of the Government of The Gambia from 16th – 21<sup>st</sup> May 2022 in New Delhi.

A special appreciation goes to Shri V. Srinivas, Secretary, Department of Administrative Reforms and Public Grievances (DARPG) and Director General, National Centre for Good Governance and his entire team for their tireless efforts and support in organising the Special Training Programme and making it a huge success.

The Indian Embassy in Dakar is also commended for its support and smooth coordination of the visit.

The Special Training Programme will be of immense help to the Senior Government Officials as they work on the implementation of the National Development Plan of the new Government. Furthermore, the training programme which included hospitality and airfare for the entire delegation has further strengthened our excellent bilateral relations.

The High Commission of the Republic of The Gambia avails itself of this opportunity to renew to the Ministry of External Affairs, Government of India in New Delhi, the assurances of its highest consideration.

New Delhi, 27th May, 2022.

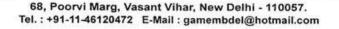
Joint Secretary - Central and West Africa Division Ministry of External Affairs Government of India New Delhi

Cc: Secretary - DARPG

Ambassador - Indian Embassy, Dakar, Senegal







# LETTERS OF APPRECIATION FROM CSC, MALDIVES REQUEST OF EXTENSION OF MOU FROM MINISTRY OF FOREIGN AFFAIRS, MALDIVES





#### CIVIL SERVICE COMMISSION

Male'

Republic of Maldives



Reference No:

24 February 2021

Mr. V. Srinivas Additional Secretary, Department of Administrative Reforms and Pubic Grievances; Director General of the National Centre for Good Governance

Dear Mr. Srinivas,

I would like to thank you and your team most sincerely, for the excellent arrangements made for the India – Maldives virtual Workshop on Good Governance held from 23 – 24 February 2021. As I had mentioned in my remarks at the opening session, this was a very timely workshop which enabled our civil servants to learn from the experiences of India, on how to effectively deal with the new challenges that has arisen from the Covid-19 global pandemic.

We have received very good feedback from the participants of the workshop. They found the workshop to be very informative and the speakers to be very inspirational and shared valuable guidance pertinent to current times. There is no doubt that this workshop has provided our civil servants with vital knowledge that will help them in carrying out their duties in the 'new normal'. The participants also found it very inspiring to learn about the experiences of India and the extremely hard work done by the concerned authorities of India, to overcome this enormous challenge, under the able leadership of Prime Minister, His Excellency Narendra Modi.

Please accept my heartfelt appreciation for the excellent collaboration and co-operation extended from NCGG to CSC at all times, in connection with human resource capacity building of the Maldives Civil Service.

We look forward to having more training activities during the year.

With Warm Regards,

Mohamed Nasih

President of the Commission

Cc: High Commission of India to the Maldives, Male'

Hotline: 7799280 Website: www-csc-gov-mv Phone: 3307306/3307307 Email: admin@csc·gov·mv Civil Service Commission Majeedhee magu, Male', 20040 \*

Reference: 25-IO1/IND-B/2023/752

The Ministry of Foreign Affairs of the Republic of Maldives presents its compliments to the High Commission of the Republic of India to the Republic of Maldives and referring to the article 3.2 of the "Memorandum of Understanding between the Maldives Civil Service Commission of the Republic of Maldives and National Centre for Good Governance (NCGG), Department of Administrative Reform and Public Grievance, Government of India on training and capacity building programme for Maldivian Civil Servants" signed on 08 June 2019, has the honour to propose for the renewal of the Memorandum of Understanding (MoU) for another period of (5) five years for training another one thousand (1000) Maldives Civil Service Officers.

The Ministry would, therefore, appreciate receiving concurrence from the Government of India, which shall then constitute an agreement from both parties, renewed as proposed under the same terms and conditions as stipulated in the MoU.

The Ministry of Foreign Affairs of the Republic of Maldives avails itself of this opportunity to renew to the High Commission of the Republic of India to the Republic of Maldives the assurances of its highest consideration.

High Commission of the Republic of India

21

### **ALUMNI CONNECT**





SLIDA Colombo – address on "CPGRAMS:
A Foundation for SMART Government"
and alumni meet



Courtesy call on Hon. PM Sri Lanka DCM Gunawardena & Hon. Ashoka Priyantha, State Minister of Home Affairs.



BCA Dhaka – address on
"Institutionalization of SMART
Governance in Improving Public Service
Delivery" and alumni meet

All NCGG alumni stay connected with us through our social media handles on Facebook, Twitter, and LinkedIn.





## DOMESTIC CAPACITY BUILDING PROGRAMMES



## **CAPACITY BUILDING PROGRAMMES - DOMESTIC**











#### Jammu & Kashmir

No. of Programmes: 8

Senior officers trained: 272

Target to train 2000 JKAS officers.



No. of Programmes: 4

Civil servants trained: 113

Target to train **500 APAS** officers.

#### IIM Visakhapatnam

No. of Programmes:

Civil servants trained: 19

19 senior officers from **11 states** participated in the Digital Governance programme, and a Public Procurement programme is underway.

# PROJECTS CARRIED OUT COLLECTIVELY BY THE SENIOR OFFICERS



01

#### Jammu & Kashmir

- Back to Village scheme
- Enhancing e-services and e-office
- Improving the Redressal of Public Grievances through systems like JK-IGRAMS.
- Mission Youth
- Aspirational District
   Programme in Baramulla
   and Kupwara,
- Smart Cities Programme
- Skill India
- e-Unnat in improving governance
- Service Delivery across
   Jammu & Kashmir.







#### **Arunachal Pradesh**

- Aspirational District
   Programme in Arunachal
   Pradesh
- the Arunachal Rising Campaign
- Public Service Delivery initiatives in Dirang
- Aapke Dwar 2.0 scheme
- Leveraging Technology for Service Delivery
- Effective Practices for District-Level Civil Servants,
- Saturation Approach in Priority Programs across Arunachal Pradesh.

02

#### NATIONAL GOOD GOVERNANCE WEBINARS





Conducted **22 DARPG's Good Governance webinar. O**ver 21600
attendees participated.

The **Vice-President of India** unveiled the
eCoffee Table Book on
April 20th, 2023

Organized 2
"Administrative
Innovations" webinars
with ITEC, attended by
166 senior civil
servants from ITEC
countries.

Organized 2
Constitution Day
webinar in 2020 and
2021

# INSA - NCGG LEADERSHIP DEVELOPMENT PROGRAMME IN SCIENCE & TECHNOLOGY









1st batch

2nd batch

3rd batch

No. of Programmes: 3

No. of scientists trained: 125

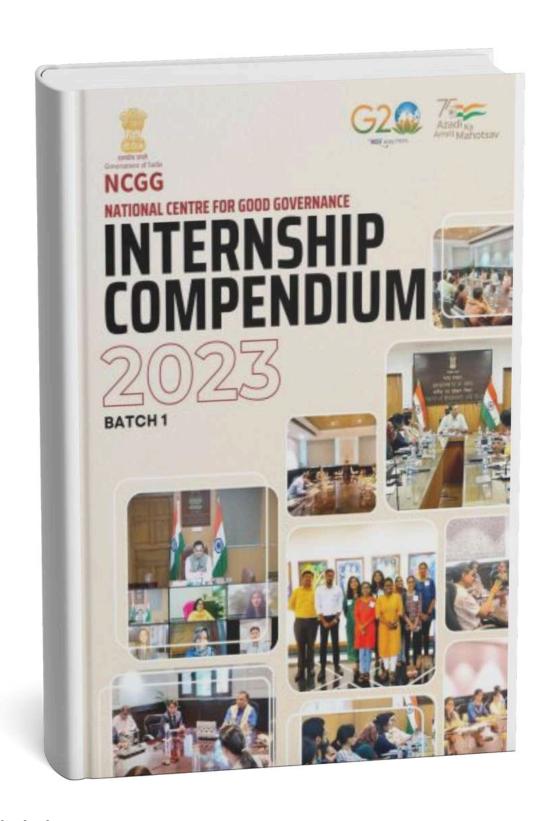
Participation from leading institutions like DST, DBT, CSIR, ICMR, DDRO, ICAR, etc.

**Focus areas of training Including:** Scientific Leadership, Administration, Finance Management, Accounting & Audit, Establishment, Legal Matters, HR/ Vigilance, Parliamentary Affairs, Management, RTI Matters, etc.



## NCGG INTERNSHIP PROGRAMME

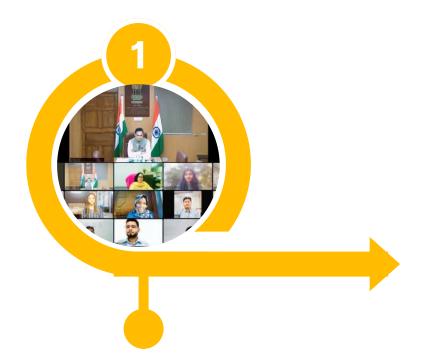






Available on ncgg.org.in/publications

#### NCGG INTERNSHIP PROGRAMME



#### 1st Batch

Research papers received from interns on:

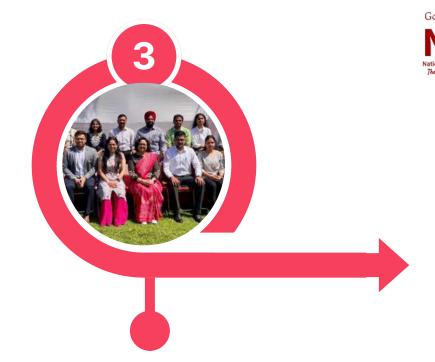
- Countering the Plastic Governance Challenge in New Delhi
- Peer Education Programme under Rashtriya Kishor Swasthya Karyakram
- Transforming the Agriculture Sector for Productivity and Profit
- The Role of the G20 in Addressing Climate Change Loss and Damage
- Digital Health Services for the Homeless
- Sustainable Development of Smart Cities
- Urban Planning and more.



#### **2nd Batch**

Research papers received from interns on:

- Unlocking Happiness: Analyzing World Happiness Index Rankings and Strategies for India
- Digital Fluency: Internet Maturity Index for Regional Development
- Implementation of Green Credit
   Systems
- Energy Management Systems and IoT Integration in Smart Grids (India context)
- India's Strategic Approach to Artificial Intelligence Regulations
- Climate Change & Global Warming:
   Paris Agreement and more.

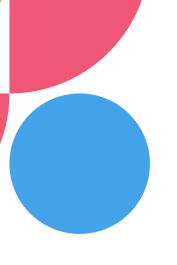


#### **3rd Batch**

Research papers received from interns on:

- Analysis of Mass Health Insurance
   Scheme Concerning Ayushman
   Bharat's PM-JAY
- Reinventing Public Service Delivery: A Case Study of Delhi
- Forecasting Electric Vehicle Demand in India
- Operations Management Principles in Public Distribution Systems
- Climate Change and Vector-Borne Diseases
- Localization of SDGs in PRIs
- Digital Currency Transition in India and more.







# THANK YOU

