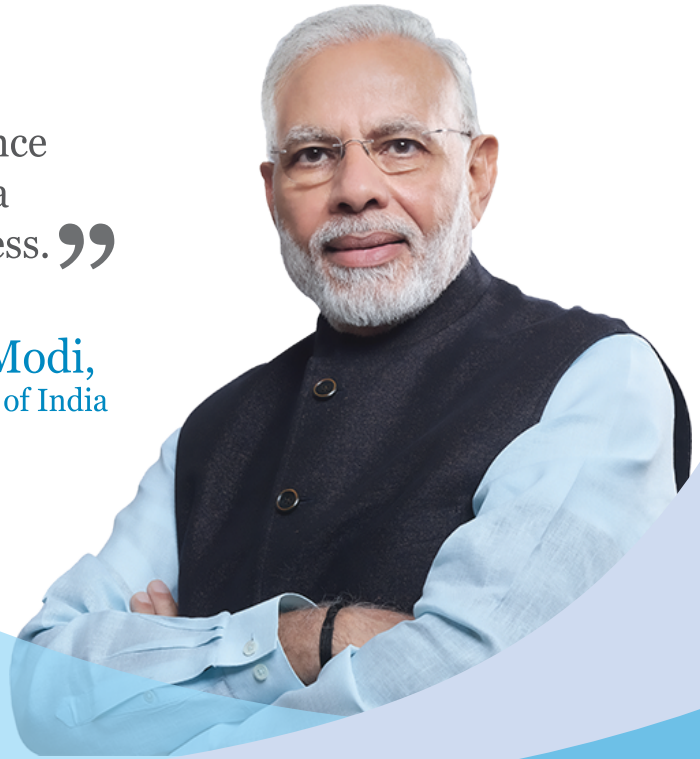




सत्यमेव जयते  
Government of India

“ Good Governance  
is the key to a  
nation’s progress. ”

Shri Narendra Modi,  
Hon’ble Prime Minister of India



**National Centre for Good Governance**  
**Ministry of Personnel, Public Grievances & Pensions,**  
**Government of India**

The National Centre for Good Governance (NCGG) was set up in 2014 by the Government of India as an apex-level autonomous institution under the auspices of the Ministry of Personnel, Public Grievances and Pensions. The Centre traces its origin to the National Institute of Administrative Research (NIAR), which was set up in 1995 by the Lal Bahadur Shastri National Academy of Administration (LBSNAA), the Government of India's top most training institute for civil services. NIAR was subsequently rechristened and subsumed into NCGG.

NCGG deals with a gamut of governance issues from local, state to national levels, across all sectors. The Centre is mandated to work in the areas of governance, policy reforms, capacity building and training of civil servants and technocrats of India and other developing countries. It also works as a think tank of the Government of India.



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Since its inception, the Centre has been extensively working in areas such as primary and elementary education, decentralized planning at district and block levels, capacity building of Panchayat Raj Institutions (PRIs), participatory models of learning and action, rural development, cooperatives and public sector management, etc. In addition, it focuses on issues related to good governance, social accountability, water, sanitation and hygiene (WASH), among other sectors.

The Centre encapsulates the essence of good

governance and weighs on the importance of the rule of law, bringing in transparency, working to promote public participation in governance, service delivery and reforms, as well as in developing accountable institutions, access to information, etc.

As India marches ahead with speed and scale by adopting progressive policies and digital governance as the mantra for the development and empowerment of citizens, NCGG's role and responsibility have become all the more crucial.

## Objectives

While setting up the NCGG, following objectives have been identified for the Centre:

- To be a think tank for governance and policy reforms, cutting across administrative, social, economic and financial spheres;
- To function as a national repository of information on best practices, initiatives and methodologies that promote good governance, e-governance, innovation and change management within the government and its parastatal organizations;
- To initiate and participate in action research and capacity-building on various aspects of regulatory and development administration, public policy, governance and public management at the national, state and local levels;
- To advise on key issues in governance and develop synergy across various ministries/ departments of the Government of India and various state governments;
- To promote sharing and replication of innovative ideas and best practices in governance; and
- To interact with national and international organizations, in and outside the government, engaged in research and capacity building in these spheres.

## **Governing Body**

The affairs of the NCGG are managed under the overall superintendence and direction of the governing body, which is headed by the Cabinet Secretary. It has Secretaries of 9 ministries/ departments and 5 persons viz. academicians, eminent administrators, specialists, eminent innovators, heads of reputed institutions as members. The Director General who is the Chief Executive of NCGG acts as the Member–Secretary of the governing body.

## **Areas of work**

### **i.) Reforms**

NCGG aims to assist in transforming India into a high-growth economy to fulfil the aspirations of 1.40 billion people and facilitate in raising the quality of life of citizens and enhance their ease of living. The Centre also facilitates reforms that are 'work in progress' to 'work for progress' by activating evidence-based policy making. NCGG promotes a culture of time-bound implementation of policies and programmes expediting the pace of implementation. NCGG has assiduously worked in collaboration with various Departments/ Ministries of the Government of India to enable seamless delivery of services to common citizens by doing away with several unnecessary forms and procedures that were rendered redundant.

### **ii.) Governance**

Good Governance is the cornerstone of citizen-centric development and assured service delivery. NCGG ensures that a healthy mix of progressive policies and practices are designed to expand opportunities for citizens in a growing digital era. Guided by Prime Minister Shri Narendra Modi's governance philosophy '*Sabka Saath, Sabka Vikas, Sabka Vishwas and Sabka Prayas*' (inclusive growth through everyone's support, trust and efforts), the

Centre believes in reaching out and empowering the person at the last mile.

### **iii.) Capacity Building**

Based on the need of various developing countries, NCGG designs and conducts comprehensive capacity building and training programmes for the civil servants of respective countries with the support of the Ministry of External Affairs, Government of India. The modules are developed in close collaboration with the concerned countries and Indian missions to meet their developmental needs. The capacity building and training programmes on public policy and governance are also conducted for civil servants of India to enhance their capacity for good governance and service delivery.



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### **iv.) International Collaboration**

Aligned with the Prime Minister's motto of 'Vasudhaiva Kutumbakam' (the world is one family), NCGG is working with the spirit of helping and cooperation with other nations by overcoming barriers in learning. With a strong belief in synergies, the NCGG collaborates with several countries to promote the exchange of information, knowledge, ideas and expertise in the field of governance, reforms, capacity building, change management, etc. These collaborations equip officials with cutting-edge tools, skills and knowledge to design

and deliver effective public policy in an increasingly complex and inter-dependent world.

#### v.) Think Tank

Guided by a vision to become the country's leading think tank on governance, NCGG networks with reputed institutions and eminent persons to develop new ideas and policy reforms through studies, training, knowledge sharing, advisory, etc. to assist the government on crucial issues of governance.

#### vi.) Research & publication

So far, the Centre has carried out extensive research work and published more than 125 reports, case

studies and monographs in various fields, viz. planning, education, policy and legal reforms, environment and development, rural development, watershed management, PRIs, evaluation and impact assessment. It has also published case studies on managing change in different sectors such as health, economic reforms, women empowerment, automobile industry among others. The Centre has also published 10 books that focus on topics related to governance, forests, people and profit, new equations for sustainability, education, sanitation and health, decentralized governance in water and sanitation, community governance, and good governance practices.



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